



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

National Highways Authority of India

(Ministry of Road Transport and Highways, Government of India)

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F.No. ADMIN-16/1/2025-O/o CGM (HR/Admin-I) / E-288289

Date: 02.07.2026



Technical Evaluation Final Result

Sub: Hiring of Agency for providing Catering Services in NHAI Corporate Office (Tender ID: 2026_NHAI_270169_1) - Technical Evaluation Final Result - reg.

Please refer to the RFP dated 10.03.2026 issued for the subject cited work. The result of the technical evaluation of the bids is as under.

S. No.	Name of Bidder (M/s)	Responsive/non-responsive	Marks obtained out of total marks of 100	Remarks
1.	M/s Gemini Associates	Responsive	88	detailed evaluation sheet is enclosed
2.	M/s Navi Harish Hospitality Pvt. Ltd.	Responsive	100	
3.	M/s KMK Global Limited	Responsive	98	
4.	M/s Premanand Canteen Contractors	Responsive	93	
5.	M/s Shree Swami Services	Non-Responsive	-	
6.	M/s Lkglobal Facilities Pvt. Ltd.	Non-Responsive	-	
7.	M/s Panorama Enterprises	Non-Responsive	-	
8.	M/s Tiwari AND Co.	Non-Responsive	-	

2. Further, a detailed evaluation sheet is enclosed containing reasons for disqualification of non-responsive bidders and marks obtained by the responsive bidders under each parameter of evaluation criteria of the bids.

3. In this regard, it is mentioned that the financial bids for the subject cited tender shall be opened at 11:30 Hrs on 13.07.2026. The interested bidders are requested to attend the opening of financial bids at Tender Room, Ground Floor, Old Building, NHAI HQ, Sector-10, Dwarka, New Delhi.

4. This issues with the approval of the competent Authority.

[Signature]
02/07/2026
GM (HR/Admin) IV

Copy to:

1. NHAI e-tender helpdesk for uploading the technical result on the e-portal.
2. All members of tender evaluation committee for kind information.

NATIONAL HIGHWAYS AUTHORITY OF INDIA

Tender ID: 2026_NHA_270169_1

Sub: Result of Technical Evaluation of bids

Technical Evaluation of bids received against Tender for hiring of Agency for providing catering services in NHAI’s Corporate Office													
Sr. No.	Parameters	Basis for Marking	Marks Breakup	Max Marks	Gemini Associates	Navl Harish Hospitality Pvt.Ltd.	Shree Swami Services	Lkglobal Facilities Private Limited	Panorama Enterprises	KMK Global Limited	Tiwari AND Co.	Premanand Canteen Contractors	
1	Minimum Average Annual Turnover from Catering and Canteen services in the last three financial years (FY ending 31-03-2025) (If not available for FY 2024-25, then turnover for FY 2021-22 to 2023-24 will be considered)	Equal to or more than Rs.1,65,00,000 but less than Rs 3,00,00,000.	15	20	20	20			The bidder does not meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not meet the minimum Average Annual Turnover of Rs. 1,65,00,000/- (Incl. GST) from Catering & Canteen Services in the last three financial years. (ii)The bidder does not score minimum 70 marks for qualifying technically. In view of the above, the bidder is declared non-responsive as per Clause 4.1 (a) & 4.2 of section III of RFP.	20	The bidder does not meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not submit Annexure -III Bid Securing Declaration duly notarized on stamp paper of Rs. One Hundred as per the format with the original submitted bid. (ii)The bidder has submitted Annexure - V (Undertaking) executed on 28.03.2026 on a stamp paper dated 30.03.2026, which is prior to the date of the stamp paper. The same is not acceptable. (iii) The bidder does not score minimum 70 marks for qualifying technically. In view of the above, the bidder is declared non-responsive as per Clause 4.1 (iii) & (x), 4.2 & 16.6 of section III of RFP.	20	
		Equal to or more than Rs.3,00,00,000 but less than Rs 5,00,00,000.	18										
		Equal to or more than Rs.5,00,00,000.	20										
2	Work Experience in the field of catering/canteen services (No. of Years)	Equal to or more than 3 years but less than 5 years	15	20	20	20	The bidder does not meet the test of responsiveness and fails to meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not hold valid MSME/NSIC registration in the relevant service category. (ii)The bidder does not have any registered/branch office in the NCT of Delhi. (iii)Self-attested copy of the bidder’s Registration / Incorporation Certificate with relevant authority in India for providing Catering Facility services. (iv)The bidder does not have minimum 3 years’ experience in providing catering services in Central Government/State Government Organizations/PSUs/Autonomous Bodies. (v)The bidder does not meet the minimum Average Annual Turnover of Rs. 1,65,00,000/- (Incl. GST) from Catering & Canteen Services in the last three financial years. (vi)The bidder also fails to meet the “Similar Work Experience” criteria, as under: •One similar completed work of total value not less than the amount equal to 80% of the estimated cost i.e. Rs. 4, 40,00,000/- (Incl. GST) in the last Seven financial years and upto bid due date OR •Two similar completed works, each with total value not less than the amount equal to 50% each of the estimated cost i.e. Rs. 2,75,00,000/- (Incl. GST) in the last Seven financial years and upto bid due date OR •Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Incl. GST) in the last Seven financial years and upto bid due date In view of the above, the bidder is declared non-responsive as per Clauses 3.3, 4.1(a), 4.1(c), 4.1(d), 4.1(d)(vi) & 16.7 of Section III of the RFP.	The bidder does not meet the test of responsiveness and fails to meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not hold valid MSME/NSIC registration in the relevant service category. (ii)The bidder does not have any registered/branch office in the NCT of Delhi. (iii)Self-attested copy of the bidder’s Registration / Incorporation Certificate with relevant authority in India for providing Catering Facility services. (iv)The bidder does not have minimum 3 years’ experience in providing catering services in Central Government/State Government Organizations/PSUs/Autonomous Bodies. (v)The bidder does not meet the minimum Average Annual Turnover of Rs. 1,65,00,000/- (Incl. GST) from Catering & Canteen Services in the last three financial years. (vi)The bidder also fails to meet the “Similar Work Experience” criteria, as under: •One similar completed work of total value not less than the amount equal to 80% of the estimated cost i.e. Rs. 4, 40,00,000/- (Incl. GST) in the last Seven financial years and upto bid due date OR •Two similar completed works, each with total value not less than the amount equal to 50% each of the estimated cost i.e. Rs. 2,75,00,000/- (Incl. GST) in the last Seven financial years and upto bid due date OR •Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Incl. GST) in the last Seven financial years and upto bid due date In view of the above, the bidder is declared non-responsive as per Clauses 3.3, 4.1(a), 4.1(b), 4.1(c), 4.1(d), 4.1(d)(vi) & 16.7 of Section III of the RFP.	20		20		
		Equal to or more than 5 years but less than 7 years	18										
		Equal to or more than 7 years	20										
3	Area of Kitchen owned/ leased/ having kitchen in running contract in NCT of Delhi on the bid due date**	500 sq. mts. or more but less than 600 sq. mts.	8	10	9	10				9		10	
		600 sq. mts. or more but less than 800 sq. mts.	9										
		Equal to or more than 800 sq. mts.	10										
4	A. Similar work which has been completed by the contractor during last 07 Financial Years (from 2018- 19 to 2024-25) and upto bid due date of total value not less than the amount equal to 80% of the estimated cost i.e. Rs.4,40,00,000/- (Incl. GST) & above. (Minimum One Year contract including extension period, if any)	Marks per contract	21	30	30	30				30		30	
	B. Similar work which has been completed by the contractor during last 07 Financial Years (from 2018- 19 to 24-25) and upto bid due date of total value not less than the amount equal to 50% of the estimated cost i.e. Rs. 2,75,00,000/- (Incl. GST) and more but less than Rs. 4,40,00,000/- (Incl. GST) (Minimum One Year contract including extension period, if any)	Marks per contract	10.5										
	C. Similar work which has been completed by the contractor during last 07 Financial Years (from 2018- 19 to 2024-25) and upto bid due date of total value not less than the amount equal to 40% of the estimated cost i.e Rs. 2,20,00,000 (Incl. GST) and more but less than Rs. 2,75,00,000 (Incl. GST) each. (Minimum One Year contract including extension period, if any)	Marks per contract	7										
5	A. Number of running contracts of similar nature with total contract value not less than the amount equal to 80% of the estimated cost i.e. Rs. 4,40,00,000/- (Incl. GST) & above	Marks per contract	5	10	0	10				10		4	
	B. Number of running contracts of similar nature with total value not less than the amount equal to 50% of the estimated cost i.e. Rs. 2,75,00,000/- (Incl. GST) and more but less than Rs. 4,40,00,000/- (Incl. GST)	Marks per contract	4										
	C. Number of running contracts of similar nature with total value not less than the amount equal to 40% of the estimated cost i.e. Rs. 2,20,00,000/-, (Incl. GST) and more but less than Rs. 2,75,00,000/- (Incl. GST).	Marks per contract	3										
6	Valid Licenses 1.FSSAI License to run canteen, 2. ISO22000:2018 (Food Safety Management), 3. ISO 9001:2015 (Quality management system), 4. ISO 45001:2018 (Occupational health and safety management system) 5. Certificate / license issued by any authorized agency for production of millet-based food items	FSSAI License to run canteen without other licenses	8	10	9	10				9		9	
		FSSAI License to run canteen with any other licenses specified here.	9										
		FSSAI License to run canteen with any other licenses specified here along with expertise in millet-based food products (supporting documents to be submitted)	10										
Total Marks				100	88	100	0	0	0	98	0	93	