



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

National Highways Authority of India

(Ministry of Road Transport and Highways, Government of India)

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दूरभाष/Phone : 91-11-25074100 / 25074200



F.No. ADMIN-16/1/2025-O/o CGM (HR/Admin-I) / E-288289

Date: 27.07.2026

Technical Evaluation Final Result & Notice for Financial Bid Opening

Sub: Hiring of Agency for providing Catering Services in NHAI Corporate Office (Tender ID: 2026_NHAI_270169_1)- reg.

Please refer to the RFP dated 10.03.2026 issued for the subject cited work. The final result of the technical evaluation of the bids is as under.

S. No.	Name of Bidder	Responsive/non-responsive	Marks obtained out of total marks of 100	Remarks
1.	M/s Gemini Associates	Responsive	88	detailed evaluation sheet is enclosed
2.	M/s Navi Harish Hospitality Pvt. Ltd.	Responsive	100	
3.	M/s KMK Global Limited	Responsive	98	
4.	M/s Premanand Canteen Contractors	Responsive	98	
5.	M/s Shree Swami Services	Non-Responsive	-	
6.	M/s Lkglobal Facilities Pvt. Ltd.	Non-Responsive	-	
7.	M/s Panorama Enterprises	Non-Responsive	-	
8.	M/s Tiwari AND Co.	Non-Responsive	-	

2. In this regard, it is mentioned that the financial bids for the subject cited tender shall be opened at 11:30 Hrs on 28.07.2026. Responsive bidders are requested to attend the opening of financial bids at Tender Room, Ground Floor, Old Building, NHAI HQ, Sector-10, Dwarka, New Delhi.

3. This issues with the approval of the competent Authority.


GM (HR/Admin) IV

To: All bidders as per para 01 above.

Copy to:

1. NHAI e-tender helpdesk for uploading the technical result on the e-portal.
2. All members of tender evaluation committee for kind information.

Tender for hiring of Agency for providing catering services in NHA's Corporate Office																			
Sr. No.	Parameters	Basis for Marking	Marks Breakup	Max Marks	Gemin/Associates	Marks	Nari Harish Hospitality Pvt.Ltd.	Marks	Other Submit Services	Marks	Global Facilities Private Limited	Marks	Flourishing Catering Services	Marks	Global Limited	Marks	Tewari AND Co.	Marks	Premchand Casteen Contractors
1	Minimum Average Annual Turnover from Catering and Canteen services in the last three financial years (FY ending 31-03-2025) (if not available for FY 2024-25, then turnover for FY 2021-22 to 2023-24 will be considered)	Equal to or more than Rs.1,65,00,000 but less than Rs.3,00,00,000	15	20	20	13.54	20	11.73					The bidder does not meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not meet the minimum Average Annual Turnover of Rs.1,65,00,000/- (Ind. GST) from Catering & Canteen Services in the last three financial years. (ii)The bidder does not score minimum 70 marks for qualifying technically.	20	22.38		The bidder does not meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not submit Annexure - II Bid Securing Deduction duly notarized on stamp paper of Rs. One Hundred as per the format with the original submitted bid. (ii)The bidder has submitted Annexure - V (Undertaking) executed on 28.03.2026 on a stamp paper dated 30.03.2026, which is prior to the date of the stamp paper. The same is not acceptable.	20	23.70
2	Work Experience in the field of catering/canteen services (No. of Years)	Equal to or more than 3 years but less than 5 years Equal to or more than 5 years but less than 7 years Equal to or more than 7 years	15 15 20	20	20	More than 7 years (1/118 of 6 work order)	20	More than 7 years (1 of experience)	The bidder does not meet the test of responsiveness and fails to meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not hold valid MSME/NSIC registration in the relevant service category. (ii)The bidder does not have any registered/branch office in the NCT of Delhi. (iii)Self-attested copy of the bidder's Registration / Incorporation Certificate with relevant authority in India for providing Catering Facility services. (iv)The bidder does not have minimum 3 years' experience in providing catering services in Central Government/State Government Organizations/PSUs/Autonomous Bodies. (v)The bidder does not meet the minimum Average Annual Turnover of Rs. 1,65,00,000/- (Ind. GST) from Catering & Canteen Services in the last three financial years. (vi)The bidder also fails to meet the "Similar Work Experience" criteria, as under: *One similar completed work of total value not less than the amount equal to 80% of the estimated cost i.e. Rs. 4,40,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date OR *Two similar completed works, each with total value not less than the amount equal to 50% each of the estimated cost i.e. Rs. 2,75,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date OR *Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date In view of the above, the bidder is declared non-responsive as per Clause 3.3, 4.1(a), 4.1(b), 4.1(c), 4.1(d), 4.1(e) & 16.7 of Section III of the RFP.	The bidder does not meet the test of responsiveness and fails to meet the minimum eligibility criteria for qualification. Grounds for disqualification are as under: (i)The bidder does not hold valid MSME/NSIC registration in the relevant service category. (ii)The bidder does not have any registered/branch office in the NCT of Delhi. (iii)Self-attested copy of the bidder's Registration / Incorporation Certificate with relevant authority in India for providing Catering Facility services. (iv)The bidder does not have minimum 3 years' experience in providing catering services in Central Government/State Government Organizations/PSUs/Autonomous Bodies. (v)The bidder does not meet the minimum Average Annual Turnover of Rs. 1,65,00,000/- (Ind. GST) from Catering & Canteen Services in the last three financial years. (vi)The bidder also fails to meet the "Similar Work Experience" criteria, as under: *One similar completed work of total value not less than the amount equal to 80% of the estimated cost i.e. Rs. 4,40,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date OR *Two similar completed works, each with total value not less than the amount equal to 50% each of the estimated cost i.e. Rs. 2,75,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date OR *Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date In view of the above, the bidder is declared non-responsive as per Clause 3.3, 4.1(a), 4.1(b), 4.1(c), 4.1(d), 4.1(e) & 16.7 of Section III of the RFP.	20	More than 7 years Supporting attached at 83 of Tech V			20	More than 20 years Certificate attached at 11 of Experience			
3	Area of Kitchen owned/ leased/ having kitchen in running contract in NCT of Delhi on the bid due date**	500 sq. mts. or more but less than 600 sq. mts. 600 sq. mts. or more but less than 800 sq. mts. Equal to or more than 800 sq. mts.	8 8 10	10	9	HSIDC - 678.90 Sq metre in clarification	10	more than 955 sq meter area of kitchen supporting provided in clarification					Undertaking given for running kitchen area more than 1000 sq. meter (Page No. 93 of Tech V) and Supporting of DMRC with 600 Sq. m area submitted in clarification	9	P1 & P3 both are more than 80% of EPC			Self attested copy attached for area of kitchen (52 of Tech V) NHA - 456.10 sqm Clarification JSS Academy - 500 Sqm Clarification Total - 956.10 Sq	
4	A. Similar work which has been completed by the contractor during last 07 Financial Years (from 2018-19 to 2024-25) and upto bid due date of total value not less than the amount equal to 80% of the estimated cost i.e. Rs.4,40,00,000/- (Ind. GST) & above. (Minimum One Year contract including extension period, if any) B. Similar work which has been completed by the contractor during last 07 Financial Years (from 2018-19 to 2024-25) and upto bid due date of total value not less than the amount equal to 50% of the estimated cost i.e. Rs. 2,75,00,000/- (Ind. GST) and more but less than Rs. 4,40,00,000/- (Ind. GST) (Minimum One Year contract including extension period, if any) C. Similar work which has been completed by the contractor during last 07 Financial Years (from 2018-19 to 2024-25) and upto bid due date of total value not less than the amount equal to 40% of the estimated cost i.e. Rs. 2,20,00,000 (Ind. GST) and more but less than Rs. 2,75,00,000 (Ind. GST) each. (Minimum One Year contract including extension period, if any)	Marks per contract Marks per contract Marks per contract	21 10.5 7	30	30	P1 & P4 - more than 40% of EPC P2 & P3 - more than 50% of EPC	30	P1 & P2 - more than 50% but less than 80% P3 - More than 40% P4 - More than 40%					P1 & P3 both are more than 80% of EPC	30	P3 - contract value more than 80% of EPC P5 - Contract value more than 50% of EPC				
5	A. Number of running contracts of similar nature with total contract value not less than the amount equal to 80% of the estimated cost i.e. Rs. 4,40,00,000/- (Ind. GST) & above B. Number of running contracts of similar nature with total value not less than the amount equal to 50% of the estimated cost i.e. Rs. 2,75,00,000/- (Ind. GST) and more but less than Rs. 4,40,00,000/- (Ind. GST) C. Number of running contracts of similar nature with total value not less than the amount equal to 40% of the estimated cost i.e. Rs. 2,20,00,000/- (Ind. GST) and more but less than Rs. 2,75,00,000/- (Ind. GST)	Marks per contract Marks per contract Marks per contract	5 4 3	10	0	0	10	P1 - more than 50% of EPC & P2 - more than 80% of EPC P4 - More than 40% of EPC OR *Two similar completed works, each with total value not less than the amount equal to 50% each of the estimated cost i.e. Rs. 2,75,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date OR *Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date In view of the above, the bidder is declared non-responsive as per Clause 3.3, 4.1(a), 4.1(b), 4.1(c), 4.1(d), 4.1(e) & 16.7 of Section III of the RFP.					P1 - more than 80% of EPC P2 - more than 40% of EPC P3 - more than 50% of EPC OR *Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date In view of the above, the bidder is declared non-responsive as per Clause 3.3, 4.1(a), 4.1(b), 4.1(c), 4.1(d), 4.1(e) & 16.7 of Section III of the RFP.	10	P1 - more than 80% of EPC P2 - more than 40% of EPC P3 - more than 50% of EPC			P3 is more than 50% of EPC P4 is more than 80% of EPC	
6	Valid Licenses 1.FSSAI License to run canteen, 2. ISO 22000:2018 (Food Safety Management), 3. ISO 9001:2015 (Quality management system), 4. ISO 45001:2018 (Occupational health and safety management system) 5. Certificate / License issued by any authorized agency for production of millet-based food items	FSSAI License to run canteen without other licenses FSSAI License to run canteen with any other licenses specified here FSSAI License to run canteen with any other licenses specified here along with expertise in millet-based food products (supporting documents to be submitted)	8 9 10	10	9	36 of 48 brief ISO 9001:2015/ISO 22000:2018 1/2 of 4 brief For millets provided in clarification	10	FSSAI License to run food business-75 of Annex ISO 9001:2015 - 84 of Annex ISO 45001:2018 - 86 of Annex ISO 22000:2018 - 85 of Annex OR *Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date OR *Two similar completed works, each with total value not less than the amount equal to 50% each of the estimated cost i.e. Rs. 2,75,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date OR *Three similar completed works, each with total value not less than the amount equal to 40% each of the estimated cost, i.e. Rs. 2,20,00,000/- (Ind. GST) in the last Seven financial years and upto bid due date In view of the above, the bidder is declared non-responsive as per Clause 3.3, 4.1(a), 4.1(b), 4.1(c), 4.1(d), 4.1(e) & 16.7 of Section III of the RFP.					FSSAI Licence to run Canteen - 61 of Tech V ISO 22000:2018 - 67 of Tech V ISO 45001:2018 - 68 of Tech V ISO 9001:2015 - 69 of Tech V expertise in millet-based food products no supporting documents found attached in the technical bid	9			ISO 9001:2015 - 17 of Stat25 ISO 45001:2018 - 18 of Stat25 ISO 22000:2018 - 20 of Stat25 FSSAI Licence to run Canteen - 21 of Stat25 expertise in millet-based food products no supporting documents found attached in the technical bid Attachement/Certificate from SAIL and Invoice of millet food not considered.		
Total Marks				100	88		100						98				98		