



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

DMRC/20/III-1087/2026

Date: 15.05.2026

LETTER OF ACCEPTANCE

M/s Karnataka Commercial and Industrial Corporation Pvt. Ltd.,
#24, 2nd Floor, RK Terminus,
Bellary Road, Ganganagar,
Bangalore-560032
Ph- 080-23431996/97
Email: barani.t@kcic.in

Sub: Contract: - DMRC/CMRL/PHASE-II/IC&OS/2026: Integrated Cleaning and Operational Support Services for Metro Rail Infrastructure at 18 Stations of CMRL PHASE-II for Stage 1A & 1B.

Ref:

- (i) Online open Tender submission on e-tendering portal on 26.02.2026.
- (ii) Technical bid opened online on 27.02.2026.
- (iii) Financial bid opened online on 07.05.2026.

Dear Sir,

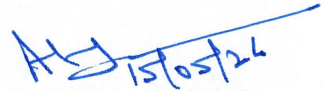
1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above-mentioned work at total cost of ₹ 89,02,56,196.49 (Including GST) (Rupees Eighty-Nine Crores Two Lakhs Fifty-Six Thousand One Hundred Ninety-Six and Paise Forty-Nine only) including service charge and including all taxes (Including GST), duties, octroi, royalties etc.
2. This is an all-inclusive contract and price adjustment is already included in the contract price in terms of the clause 11.1.3 of SCC.
3. In terms of the Appendix-31 & Appendix-32 of FOT submitted by you in your technical submission, read in conjunction with clause 1.1.3.1 (x) of NIT, you have been considered as a 'Class -I Local Supplier' for this work and you have to fulfil all your contractual obligations accordingly.
4. This "Letter of Acceptance" is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "Unconditional Acceptance" thereof so as to reach the undersigned within seven days of the receipt of this letter.
5. "Notice to Proceed" as defined in Clause 8.1 of GCC shall be intimated by the office of **Chief Operating Officer (COO)/CMRL/Phase-II (O&M)**. The contract period for this work is Five years (further extendable based on satisfactory performance) from the stipulated date of commencement.

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6. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof which may arise.
7. **Chief Operating Officer (COO)/CMRL/Phase-II (O&M)** of this organization will be the Engineer for this contract. You are requested to contact the **Chief Operating Officer (COO)/CMRL/Phase-II (O&M)** immediately to start the work as per the instructions of Engineer.
8. All the works shall be executed in accordance with the specifications stipulated in Contract.
9. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement and submission of performance security respectively.

Thanking you,

Yours Sincerely,



(Dr. Amit Kumar Jain)

Director (Operations & Services)

For and on the behalf of Delhi Metro Rail Corporation Ltd.

Encl: One copy of this letter in duplicate.