

License for Comprehensive Solid Waste (Degradable and Non-Degradable) Management at Chennai International Airport.

Sh. A.Jayavardhan, JGM (Ops.) is the Bid Manager for the above work.

Settings for CPPP”.

4.In case of any issues faced, the escalation matrix is as mentioned below:

S.No.	Support Persons	Escalation Matrix	E-mail address	Help Desk Number	Timings
1.	Help Desk Team	Instant Support	eprochelp@aai.aero	011-24632950, Ext-3512 (6Lines)	0800-2000 Hrs. (MON- SAT)
2.	Sh. Sanjeev Kumar, Jr. Executive (IT)	After 4 Hours of issue	sanjeevkumar@aai.aero	011-24632950, Ext- 3505	0930-1800 Hrs. (MON- FRI)
3.	Mrs. S. Nita AGM (IT)	After 12 Hours	snita@aai.aero	011-24632950, Ext-3523	0930-1800 Hrs. (MON- FRI)
4.	Sh. A. Jayavardhan, JGM (Ops.) / Bid Manager	After 12 Hours	jgm-ops-ch@AAI.AERO	044-22564035	0930-1800 Hrs. (MON- FRI)