



भारतीय राजमार्ग प्रबंधन कंपनी लिमिटेड

(एनएचएआई की एक पहल)

Indian Highways Management Company Limited

(An Initiative of NHAI)

कॉर्पोरेट ऑफिस : एशिया भवन, द्वितीय तल, सेक्टर-9, द्वारका, नई दिल्ली-110077

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No.: IHMCL/42/2025-IHMCL/17

Dated: 10.01.2026

Result of Technical Evaluation

Sub.: Request for Proposal (RFP) for Selection of Agency for setting-up and operationalizing 24x7 NH Helpline 1033 (Tender Ref No: IHMCL/1033Helpline/2025/01)

S.No.	Name of Bidder	PQ Status	TQ Status	Remarks	Eligible for Financial Bid Opening
1/7	WeWin Limited	Qualified	Qualified	-	Yes
2/7	Altruist Technologies	Not Qualified	-	a) The Pre-Qualification criteria specified under RFP Clause 5.2.2, RFP Clause 5.3.1(4a) and Clause 5.3.1(4c) is not met. b) No reply received to requested for clarification vide email dated 21.11.2025	No
3/7	Cyfuture India Pvt. Ltd.	Qualified	Qualified	-	Yes
4/7	ileads Auxiliary Services Pvt. Ltd.	Not Qualified	-	a) The Pre-Qualification criteria as specified under RFP Clause 5.3.1(2) and RFP Clause 5.3.1(6) is not met. b) Documents submitted post bid submission date are not admissible.	No
5/7	NSB Limited	Qualified	Qualified	-	Yes
6/7	Insight Customer Call Solutions Ltd.	Qualified	Qualified	-	Yes
7/7	Vision Plus Security Control	Not Qualified	-	a) The Pre-Qualification criteria specified at RFP Clause 5.3.1(2), RFP Clause 5.3.1(3) and RFP Clause 5.3.1(1) is not met. b) Documents submitted post bid submission date are not admissible.	No