

11. Recommendations: Based on the discussion and conclusion above following recommendations are made: -

- a. The offer of M/s Teletech Services, Mumbai (L-1) to be accepted for an amount of INR 96708373.20/- excluding GST and INR 11,41,15,880.38/- including GST (which is 18% at present).

The Acceptance/Rejection/Modification of Tender Evaluation Committee's Recommendations lies with CSTE as per MRVC's SOP for Work's Matters (item 2.10-a).

  
6/10/2026

Ghanshyam Verma  
(CSTE-Project)

  
5/3/26

S.V Chary  
(AGM-Finance)

  
06/03/26

Rajesh Singh  
(DY. CEE/TRD)

Dinesh Vashishtha  
(CSTE-MRVC)

T.C. Recommendations vide item 11 above are accepted.

  
07/08/2026.