



**गेल (इंडिया) लिमिटेड**

(भारत सरकार का उपक्रम - महारत्न कंपनी)

**GAIL (India) Limited**

(A Govt. of India Undertaking - A Maharatna Company)

गेल जुबली टॉवर,

बी - 35 एवं 36, सेक्टर - 1, नौएडा - 201301

जिला गौतम बुद्ध नगर (यू.पी.), इंडिया

GAIL JUBILEE TOWER,

B - 35 & 36, SECTOR - 1, NOIDA - 201301

DISTT GAUTAM BUDH NAGAR (UP), INDIA

फोन/PHONE : +91-120-2446400, 4862400

फैक्स/FAX : +91-011-26185941

**FAX OF ACCEPTANCE (FOA)**

**FOA NO. . GAIL/NOIDA/C&P/PROJ./CGD/24-71/11**

**DATED: 23.05.2025**

**TO : M/S FIRMWISE SERVICES INDIA PVT. LTD., AGRA**

**E-MAIL : [info@firmwisegroup.com](mailto:info@firmwisegroup.com); [ranvir.singh@firmwisegroup.com](mailto:ranvir.singh@firmwisegroup.com)**

**ATTN. : MR. RANVIR SINGH, MANAGER ADMINISTRATION**

**FROM : SANDIP SUNDAR SAHOO, MANAGER (C&P-PROJECTS), GAIL, NOIDA**

PLEASE REFER YOUR OFFER NO. FWSI/TENDER/2025/02 DATED 24.02.2025 AND ALL OTHER CORRESPONDENCES TILL DATE MADE AGAINST TENDER DOCUMENT NO. GAIL/NOIDA/C&P/PROJ./CGD/24-71 DATED 10.02.2025 INCLUDING CORRIGENDUM NO.1 AND REPLY TO PRE-BID QUERIES DATED 25.02.2025 FOR "HIRING OF SERVICES FOR SUPPLY, DEVELOPMENT AND IMPLEMENTATION OF A DYNAMIC PRICING SYSTEM TOOL INCLUDING AMC & AMS FOR CGD BUSINESS."

WE ARE PLEASED TO ISSUE THIS FAX OF ACCEPTANCE (FOA) FOR ABOVE JOB AT AN ESTIMATED CONTRACT VALUE OF RS.41,75,000/- (INDIAN RUPEES FOURTY ONE LAKHS SEVENTY FIVE THOUSAND ONLY) (EXCLUDING GST) AND RS.49,26,500/- (INCLUDING GST, PRESENTLY @18%);

COMPLETION SCHEDULE SHALL BE AS UNDER:

(I) PROJECT TIMELINE FOR DESIGN, DEVELOPMENT, IMPLEMENTATION SHALL BE 28 WEEKS FROM DATE OF THIS FAX OF ACCEPTANCE (FOA) (TILL GO-LIVE) FOLLOWED BY 12 WEEKS OF POST GO-LIVE HYPER-CARE SUPPORT.

(II) AMC SERVICES: FOR A PERIOD OF 60 MONTHS POST HYPERCARE SUPPORT.

(III) AMS SERVICES: FOR A PERIOD OF 60 MONTHS DURING AMC PERIOD.

CPBG/SD SHALL BE SUBMITTED IN TWO PARTS AS UNDER:

A) FOR DESIGN, DEVELOPMENT & IMPLEMENTATION PART:

EITHER "@5% OF TOTAL ESTIMATED CONTRACT VALUE (EXCLUDING THE VALUE OF AMC & AMS) WITHIN 30 DAYS OF THIS FOA" OR "INITIAL SECURITY DEPOSIT (ISD) @ 2.5% OF TOTAL ESTIMATED CONTRACT VALUE [EXCLUDING THE VALUE OF AMC & AMS] AND DEDUCTION @ 2.5% OF THE RA BILL SUBSEQUENTLY FROM RA BILLS TILL THE TOTAL AMOUNT OF SECURITY DEPOSIT (INCLUDING ISD AND DEDUCTED AMOUNT) REACHES 5% OF TOTAL ESTIMATED CONTRACT VALUE [EXCLUDING THE VALUE OF AMC & AMS]."

B) FOR AMC & AMS PART:

EITHER "@ 5% OF ANNUALIZED CONTRACT VALUE [EXCLUDING THE VALUE OF DESIGN, DEVELOPMENT & IMPLEMENTATION PART]" OR INITIAL SECURITY DEPOSIT (ISD) @ 2.5% OF ANNUALIZED CONTRACT VALUE [EXCLUDING THE VALUE OF DESIGN, DEVELOPMENT & IMPLEMENTATION PART] AND DEDUCTION @ 2.5% OF THE RA BILL SUBSEQUENTLY FROM RA BILLS TILL THE TOTAL AMOUNT OF SECURITY DEPOSIT (INCLUDING ISD AND DEDUCTED AMOUNT) REACHES 5% OF ANNUALIZED CONTRACT VALUE [EXCLUDING THE VALUE OF DESIGN, DEVELOPMENT & IMPLEMENTATION PART]."

पंजीकृत कार्यालय :

गेल भवन, 16 भीकाएजी कामा प्लेस

नई दिल्ली-110066, इंडिया

REGD. OFFICE :

GAIL BHAWAN, 16 BHIKAJI CAMA PLACE

NEW DELHI-110066, INDIA



*Sandip* 23/5/25

सीआईएन/CIN  
L40200DL1984GOM18976

Website : [www.gailonline.com](http://www.gailonline.com)

FOA NO. GAIL/NOIDA/C&P/PROJ./CGD/24-71/11

DATED: 23.05.2025

YOU ARE ALSO REQUIRED TO EXECUTE CONTRACT AGREEMENT WITHIN 15 DAYS FROM DATE OF ISSUANCE OF THIS FOA, IN ACCORDANCE WITH PROVISIONS OF TENDER DOCUMENT.

SHRI VIVEK MITTAL, DGM (CGD), GAIL, NOIDA [E-MAIL ID: [vivek.mittal@gail.co.in](mailto:vivek.mittal@gail.co.in)] SHALL BE THE ENGINEER-IN-CHARGE (EIC) FOR THIS CONTRACT. YOU ARE REQUESTED TO CONTACT HIM FOR FURTHER INSTRUCTIONS.

IN CASE OF MERGER OR DE-MERGER OF GAIL-CGD BUSINESS, THE CONTRACT WILL BE HELD FIRM AND WILL BE EXECUTED BY THE ENTITY (M/S FIRMWISE SERVICES INDIA PVT. LTD.) IN LINE WITH TERMS & CONDITIONS OF THE TENDER.

ALL OTHER TERMS & CONDITIONS SHALL BE AS PER ABOVE REFERRED TENDER DOCUMENT.

A DETAILED LETTER OF ACCEPTANCE (LOA) SHALL FOLLOW.

FOR & ON BEHALF OF GAIL (INDIA) LIMITED



(SANDIP SUNDAR SAHOO)  
MANAGER (C&P-PROJECTS)  
E-mail: [sandip.sahoo@gail.co.in](mailto:sandip.sahoo@gail.co.in)

**ORIGINAL BY COURIER TO:**  
M/S FIRMWISE SERVICES INDIA PVT. LTD.  
B-10, NIRBHAY NAGAR, GAILANA ROAD,  
AGRA, UP -282007  
PHONE: 9897794288/ 9634701804 / 9634701805

Signature Not Verified

Digitally signed by ALLAM TOMY  
Date: 2025.12.22 16:39:21 +05'30'  
Location: eProcurement System for  
Central PSUs