



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVT. OF INDIA AND GOVT. OF DELHI)

No. DMRC/Tender(O&M)/OEM-2119/2025/2163/ 6810

Date: 09.02.2026

LETTER OF ACCEPTANCE

M/s Security Shoppe (India) Pvt. Ltd.,
1006, 10th Floor, Bhikaiji Cama Bhawan,
Bhikaiji Cama Place, New Delhi-110066.
Tel.: +91-11-26169370 / 26170687
Fax: +91-11-26168840
E.mail: info@securityshoppeindia.com

Sub: CONTRACT: OEM-2119:- Comprehensive Annual Maintenance Contract (CAMC) of 670 nos. DFMD (Garrett Make) and 03 nos. NLJD (REI make) for further years.

Ref: (i) Online single tender publish on e-tendering portal on 24.12.2025.
(ii) Financial & Technical bid opened on 08.01.2026.

Dear Sir,

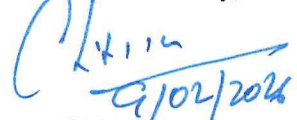
1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above mentioned work at total cost of ₹ 8,80,62,031.86 /- (**Rupees Eight Crore Eighty Lakh Sixty Two Thousand Thirty One and Eighty Six Paise Only**) including all duties, taxes, octroi, royalties, levies etc.
2. This 'Letter of Acceptance' is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "**Unconditional Acceptance**" thereof so as to reach the undersigned within seven days of the receipt of this letter.
3. This "Letter of acceptance" shall be treated as "Notice to Proceed" as defined in clause 8.1 of GCC and the completion period for this work is **05 (Five) Years** from the stipulated date of commencement of work.
4. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof which may arise.
5. Sr. DGM/ E&M/ O&M of this organization will be the Engineer for this contract.


क्षितिज कुमार / Chitiz Kumar
मुख्य अभियन्ता/निविदा (ओ एण्ड एम)
Chief Engineer/Tender (O&M)
दिल्ली मेट्रो रेल कॉर्पोरेशन लिमिटेड
Delhi Metro Rail Corporation Ltd.
बाराखम्बा रोड, फायर ब्रिगेड लेन
Barakhamba Road, Fire Brigade Lane,
कनॉट प्लेस, नई दिल्ली-110001
Connaught Place, New Delhi-110001

6. You are requested to contact the Sr. DGM/ E&M/ O&M immediately for further necessary action in this matter and to start the work within 7 days from the date of issue of this L.O.A. or as per the instructions of Engineer.
7. All the works shall be executed in accordance with the specifications stipulated in Tender.
8. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement within a period of 30 days of submission of performance security or 60 days from the issue of Letter of Acceptance whichever is later. Further, it is pertinent to mention that delay in submission of performance security shall attract penal interest/lead to termination as per clause 4.2 of GCC.
9. You are instructed to register yourself on vendor payment portal on receiving the LOA. Link for registration is <https://vpp.dmrc.org.in> in case of any queries, queries can be sent on the following email.id: vpp.support@dmrc.org. User manual is available by clicking the button: "Download vendor user manual" on the help page.

Thanking you,

Yours sincerely,



(Chitiz Kumar)

CE/ Tender (O&M)

For Delhi Metro Rail Corporation Limited

Encl:- one copy of this letter in duplicate

क्षितिज कुमार / Chitiz Kumar
मुख्य अभियन्ता / निविदा (ओ एण्ड एम)
Chief Engineer/Tender (O&M)
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