



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVT. OF INDIA AND GOVT. OF DELHI)

No. DMRC/Tender (O&M)/OEM-1960/2025/2004/ 6573

Date: 31.07.2025

LETTER OF ACCEPTANCE

M/s JOHNSON CONTROLS-HITACHI AIR CONDITIONING INDIA LIMITED,
9th Floor, Abhijeet Mithakhali Six Roads,
Ahmedabad, Gujarat, India - 380006.
Mob. : 9311118193.
E-mail: manish.thapliyal@jci-hitachi.com

SUB: Contract: OEM-1960: "Comprehensive Annual Maintenance Contract (CAMC) of VRV's AC system make Hitachi installed at Bahadurgarh depot of Line 5 and Metro Niketan Quarters".

Ref: (i) Online open Tender submission on e-tendering portal on 20.06.2025.

(ii) Technical and Financial bid opened on 30.06.2025.

(iii) Your Letter no. 'Nil', submitted on dated 15.07.2025.

Dear Sir,

1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above mentioned work at total cost of **₹54,40,542.10/- (Rupees Fifty Four Lakh Forty Thousand Five Hundred Forty Two and Ten Paise Only)** including all duties, taxes, octroi, royalties, levies etc.
2. This 'Letter of Acceptance' is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "**Unconditional Acceptance**" thereof so as to reach the undersigned within seven days of the receipt of this letter.
3. This "Letter of acceptance" shall be treated as "Notice to Proceed" as defined in clause 8.1 of GCC and the completion period for this work is **03 (Three) Years** from the stipulated date of commencement of work.
4. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof which may arise.
5. DGM/Electrical/O&M of this organization will be the Engineer for this contract.

Handwritten signature
31/07/2025

हरीश कुमार / Harish Kumar
उप मुख्य अभियंता / निविदा/ओ एंड एम/ Dy. CE / Tender / O&M
दिल्ली मेट्रो रेल कॉर्पोरेशन लि/ Delhi Metro Rail Corp. Ltd.
मेट्रो भवन, फायर ब्रिगेड लेन/ Metro Bhawan, Fire Brigade Lane,
बाराखम्भा रोड, नई दिल्ली-110 Barakhamba Road, New Delhi-110

6. You are requested to contact the DGM/Electrical/O&M immediately for further necessary action in this matter and to start the work within 7 days from the date of issue of this L.O.A. or as per the instructions of Engineer.
7. All the works shall be executed in accordance with the specifications stipulated in Tender.
8. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement within a period of 30 days of submission of performance security or 60 days from the issue of Letter of Acceptance whichever is later. Further, it is pertinent to mention that delay in submission of performance security shall attract penal interest/lead to termination as per clause 4.2 of GCC.
9. You are instructed to register yourself on vendor payment portal on receiving the LOA. Link for registration is <https://vpp.dmrc.org>. In case of any queries, queries can be sent on the following email.id: vpp.support@dmrc.org. User manual is available by clicking the button: "Download vendor user manual" on the help page.

Thanking you,

Yours sincerely,



(Harish Kumar)

Dy. CE/Tender (O&M)

For Delhi Metro Rail Corporation Limited

हरीश कुमार / Harish Kumar
रूप मुख्य अभियंता / निदेशा/ओ एड एम/ Dy. CE/Tender (O&M)
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Encl: - BOQ.