



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVT. OF INDIA AND GOVT. OF DELHI)

Date: 11.08.2025

No.DMRC/Tender(O&M)/EnM/RMGL/VRV

LETTER OF ACCEPTANCE

M/s Krishna Refrigeration
Sandhyapuri Colony Krishna Tower,
Plot No-5, Khasra No 1151,
Opp. New High Court Gate No 4,
Ismailganj Faizabad road,
Lucknow, Uttar Pradesh-226016
Mob: 99362444982
Email Id: krishnarefrigeration2011@gmail.com

Sub: Contract: EnM/RMGL/VRV/01: "Comprehensive Annual Maintenance Contract for Daikin Make VRV at various metro stations of RMGL "

Ref: (i) Your online open tender submission on e-tendering portal on 02.07.2025.
(ii) Technical Bid opened on 05.07.2025.
(iii) Financial Bid opened on 11.07.2025.

Dear Sir,

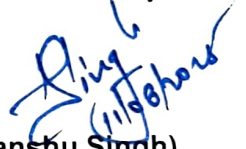
1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above-mentioned work at total cost of **Rs. 31,23,897.64/- (INR Thirty One Lakh Twenty Three Thousand Eight Hundred & Ninety Seven and Paise Sixty Four Only)** including all duties, taxes, octroi, royalties, levies etc.
2. This 'Letter of Acceptance' is sent here with to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "**Unconditional Acceptance**" thereof so as to reach the undersigned within seven days of the receipt of this letter.
3. This 'Letter of Acceptance' shall be treated as "Notice to Proceed" as defined in clause 8.1 of GCC and the completion period for this work is **03 (Three) Years** from the stipulated date of commencement of work i.e, 13.09.2025.
4. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof which may arise.
5. 'DGM/E&M/O&M' of this organization will be the Engineer for this contract.
6. You are requested to contact the 'DGM/E&M/O&M' immediately for further necessary action in this matter and to start the work within 7 days from the date of issue of this LOA or as per the instruction of Engineer.

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7. All the works shall be executed in accordance with the specifications stipulated in tender document.
8. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement within a period of 30 days of submission of performance security or 60 days from the issue of Letter of Acceptance whichever is later. Further, it is pertinent to mention that delay in submission of performance security shall attract penal interest/lead to termination as per clause 4.2 of GCC.
9. You are instructed to register yourself on vendor payment portal on receiving the LOA. Link for registration is <https://vpp.dmrc.org>. In case of any queries, queries can be sent on the following email.id: vpp.support@dmrc.org. User manual is available by clicking the button: "Download vendor user manual" on the help page.

Thanking you,

Yours sincerely,



(Himanshu Singh)
DGM/E&M/O&M

For Delhi Metro Rail Corporation Ltd.

Encl: (i) Bill of Quantity
(ii) Annexure-A

Accepted BOQ

DELHI METRO RAIL CORPORATION LTD.



दिल्ली मेट्रो रेल कॉर्पोरेशन लिमिटेड
DELHI METRO RAIL CORPORATION LTD.

BOQ

Name of Work: -EnM/RMGL/VRV/01: "Comprehensive Annual Maintenance Contract for Daikin Make VRV at various metro stations of RMGL"

S.No.	Description	Unit	Qty	Unit Rate (Excl. of GST)	Amount
Schedule-A					
PART-I 1st Year CAMC of ODU with respective to IDU and other installation, etc					
1	10 HP VRV. (Model-RXYQ10PRY6)	Nos	6	31907.00	1,91,442.00
2	16 HP VRV. (Model-RXYQ16PRY6)	Nos	6	51051.20	3,06,307.20
3	18 HP VRV. (Model-RXYQ18PRY6)	Nos	6	57432.60	3,44,595.60
Total Amount of Part-I					8,42,344.80
PART-II 2nd Year CAMC of ODU with respective to IDU and other installation, etc					
1	10 HP VRV. (Model-RXYQ10PRY6)	Nos	6	33426.40	2,00,558.40
2	16 HP VRV. (Model-RXYQ16PRY6)	Nos	6	53482.24	3,20,893.44
3	18 HP VRV. (Model-RXYQ18PRY6)	Nos	6	60167.52	3,61,005.12
Total Amount of Part-II					8,82,456.96
PART-III 3rd Year CAMC of ODU with respective to IDU and other installation, etc					
1	10 HP VRV. (Model-RXYQ10PRY6)	Nos	6	34945.80	2,09,674.80
2	16 HP VRV. (Model-RXYQ16PRY6)	Nos	6	55913.28	3,35,479.68
3	18 HP VRV. (Model-RXYQ18PRY6)	Nos	6	62902.44	3,77,414.64
Total Amount of Part-III					9,22,569.12
Total amount of Schedule-A (Part- I, II and III) (Excl. GST)(₹)					26,47,370.88
% quoted by the bidder against total of schedule- A (in percentage)				Less	0.00
0.00% of total of Schedule-A (₹)					0.00
Total amount of Schedule-A (Excl. GST)(₹)					26,47,370.88
(GST @ 18%) on Schedule-A (₹)					4,76,526.76
Total Amount of Schedule-A (Incl. of all) (₹)					31,23,897.64

Handwritten signature/initials

Annexure-A

In order to facilitate contract management and ensure timely processing of request made by the vendor DMRC has implemented the vendor payment portal that will allow the vendor to register themselves, raise payment requests, modify vendor information and request variation in contract. The portal will provide updates to the vendor and DMRC of the current status of the process and help to ensure timely action.

To register on the portal, follow these steps:

1. Go to <https://vpp.dmrc.org>
2. Click on the vendor signup button.
3. Enter the required contact information and contract details.
4. The information about nodal officer may be obtained from engineer-in-charge.
5. Click on submit button.
6. You will get the message "Your request has been sent to the nodal officer for verification. Once verified, you will receive notification via email and sms."

In case of any queries, click the help button on the landing page:

1. Queries can be sent on the following email id: vpp.support@dmrc.org
2. User manual is available by clicking the button: "download vendor user manual" on the help page.

