



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का एक संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

No. DMRC/20/IV-131/2024

Date: 28.04.2025

LETTER OF ACCEPTANCE

To,
M/s Nuvision Commercial & Escort Services,
Ashirwad Sadan,
Mehli, Shimla. H. P.
Mobile No.: 9311743737, 9888889627
Email: nuvisionchd@yahoo.com

Sub: Contract: DMRC/TVS-01/2024: PROVISION OF TICKET VENDING SERVICES AT VARIOUS METRO STATIONS OF LINE-2, 3, 4, 5, 9, AEL & OTHER LOCATIONS.

Ref: (i). Your online Tender submission on e-Procurement portal for the subject work opened on 10.02.2025.
(ii). Post bid clarifications asked on e-Procurement portal on 18.03.2025.
(iii). Your reply to post bid clarifications opened on 28.03.2025.
(iv). Opening of financial bids online on e-Procurement portal on 24.04.2025.

Dear Sir,

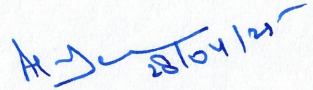
1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above-mentioned work at the total cost of Rs. **172,82,04,392.32/- (Rupees One Hundred Seventy Two Crores Eighty Two Lakhs Four Thousand Three Hundred Ninety Two And Paise Thirty Two Only)** inclusive of all central/ state /local taxes (including GST), duties, levies, cess and all other incidental charges required to fulfil the tender conditions including statutory deduction viz., TDS towards Income Tax /GST/Labour Cess etc.
2. This 'Letter of Acceptance' is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "**Unconditional Acceptance**" thereof so as to reach the undersigned within one week of the receipt of this letter (as per Clause F3 of Instructions to Tenderers ITT).
3. This Letter of Acceptance shall be treated as '**Notice to Proceed**' as defined in Clause 8.1 of GCC and the work shall be completed within **04 years** (Four years) from **17.05.2025**.
4. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof, which may arise.

Page 1 of 3 (LOA-TVS-01/2024)

5. **GM/Operations** of this organization will be the 'Engineer' for this contract.
6. You are requested to contact **GM/Operations** immediately for further necessary action in this matter and to start the work.
7. All the work shall be executed in accordance with the specifications stipulated in Tender.
8. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of Agreement and submission of Performance Security.
9. You are instructed to register yourself with DMRC Vendor Payment Portal for payments etc. as per procedure annexed as **Annexure-A**.

Thanking you,

Yours Sincerely,



(Dr. Amit Kumar Jain)
Director/O&S

For and on the behalf of Delhi Metro Rail Corporation Ltd.

Encl.: (1) One copy of this letter in duplicate
(2) Annexure-A as mentioned above

ANNEXURE-A

In order to facilitate contract management and ensure timely processing of requests made by the vendor, DMRC has implemented the Vendor Payment Portal that will allow the vendor to register themselves, raise payment requests, modify vendor information and request variation in contract. The portal will provide updates to the vendor and DMRC of the current status of the process and help to ensure timely action.

To register on the portal, follow these steps:

1. Go to: <https://vpp.dmrc.org>
2. Click on vendor sign up button
3. Enter the required contact information and contract details.
4. The information about nodal officer may be obtained from engineer-in-charge
5. Click on submit button.
6. You will get the message "Your request has been sent to the nodal officer for verification. Once verified, you will receive notification via email and sms".

In case of any queries, click the help button on the landing page:

1. Queries can be sent on the following email id :vpp.support@dmrc.org
2. User manual is available by clicking the button: "Download vendor user manual" on the help page.

