



दिल्ली मेट्रो रेल कॉर्पोरेशन लि०

DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का एक संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

DMRC/20/IV-118/2024

Date: 25.07.2025

LETTER OF ACCEPTANCE

To,

M/s Alstom Transport India Limited,
4th Floor, Tower B, DLF Cyber Greens,
DLF Cyber City, Gurgaon – 122002.

Telephone: +919717198612

Email: sachin.kumar.devra@alstomgroup.com

Kind Attn.: Mr. Sachin Kumar Devra

Sub: Contract NO: DMRC/RS/O&M/01/2023R: Ten Year Comprehensive Annual Maintenance Contract of 'Bombardier Make Metro Trains, Machines & Plants' and 'Housekeeping of Trains & Badli Depot - **Letter of Acceptance (LOA)**.

- Ref:** (i) Your online Tender submission on e-tendering portal for the subject work opened on 18-Dec-2024.
(ii) Post-bid clarifications asked online on 21-Feb-2025.
(iii) Your reply to post-bid clarifications submitted online on 03-Mar-2025 & 10-Mar-2025.
(iv) Online opening of financial bid on 09-Jul-2025.

Dear Sir,

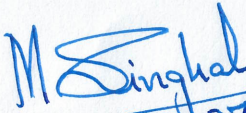
- With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above-mentioned work at the total cost of **Rs. 422,10,13,400 (Rupees Four Hundred Twenty Two Crore Ten Lakhs Thirteen Thousand Four Hundred Only)** inclusive of all central/state/local taxes (including GST), duties, levies, cess and all other incidental charges required to fulfill the tender conditions including statutory deduction viz., TDS towards Income Tax /GST/Labour Cess etc.
- It may be noted that the deviation proposed by you against SCC clause 67 (GCC Sub-Clause 11.4.1) under the submitted bid documents for the increase in minimum guaranteed annual car KMs is not accepted.
- This Letter of Acceptance is sent herewith to you in duplicate. You are requested to return one copy of it duly acknowledged and signed by authorized signatory on all pages indicating "Unconditional Acceptance" thereof so as to reach the undersigned within one week of the receipt of this letter (as per Clause F3 of Instructions to Tenderers ITT).

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4. This Letter of Acceptance shall be treated as 'Notice to Proceed' as defined in Clause 8.1 of GCC and the duration of work shall be **120 (One hundred twenty) Months** from **01.09.2025**.
5. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the Employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof, which may arise.
6. **ED/RS/O&M** of this organization will be the Engineer for this Contract.
7. You are requested to contact the **ED/RS/O&M** immediately for further necessary action in this matter and to start the work.
8. All the work shall be executed in accordance with the specifications stipulated in Tender.
9. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of Agreement and **submission of Performance Security**.
10. You are instructed to register on the vendor payment portal of DMRC, as per instructions enclosed as Annexure-A.

Thanking you,

Yours Sincerely,


25/07/2025

(Manuj Singhal)

Director / Infrastructure

For and on the behalf of Delhi Metro Rail Corporation Ltd.

Encl: (1) One copy of this letter in duplicate.

(2) Annexure -A as mentioned above.

Annexure-A

In order to facilitate contract management and ensure timely processing of requests made by the vendor, DMRC has implemented the Vendor Payment Portal that will allow the vendor to register themselves, raise payment requests, modify vendor information and request variation in contract. The portal will provide updates to the vendor and DMRC of the current status of the process and help to ensure timely action.

To register on the portal, follow these steps:

1. Go to: <https://vpp.dmrc.org>
2. Click on vendor sign up button
3. Enter the required contact information and contract details.
4. The information about nodal officer may be obtained from engineer-in-charge
5. Click on submit button.
6. You will get the message "Your request has been sent to the nodal officer for verification. Once verified, you will receive notification via email and sms".

In case of any queries, click the help button on the landing page:

1. Queries can be sent on the following email id : vpp.support@dmrc.org
2. User manual is available by clicking the button: "Download vendor user manual" on the help page.

