



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

No. DMRC/20/III-977/2024

Date: 16.02.2024

LETTER OF ACCEPTANCE

To,

M/s Doyen Engineering Services Pvt Ltd.
116, Building No.2(A-3), Sector-1,
Millennium Business Park,
Mahape , Navi Mumbai- 400 710
Info@doyenservices.com

(Kind Attn: Sh. Bhagat Singh Rawat, Manager)

Sub: Contract DMRC/MMRCL/MML-3/2023/01: Providing outsourced manpower from manpower providing agency for carrying out Operation and Maintenance Services for Mumbai Metro Line-3.

Ref: (i) Your online Tender submission on e-tendering portal for the subject work opened on 23.01.2024.
(ii) DMRC letter no. DMRC/20/III-977/2024 dated 01.02.2024 & 07.02.2024.
(iii) Negotiation Meeting held in the chamber of Sr. GM/Contracts dated 09.02.2024.
(iv) Your revised offer submitted vide Letter no nil dated 12.02.2024.
(v) Your emails dated 13.02.2024 and 14.02.2024

Dear Sir,

1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above-mentioned work at the total amount of **Rs. 36,41,42,672.46 (Rupees Thirty Six Crores Forty One Lakh Forty Two Thousand Six Hundred Seventy Two and Paise Forty Six Only)** inclusive of all central/state/local taxes (except GST which will be paid extra as applicable and which works out to Rs. 42,96,88,353.50 (including GST @18%)), duties, levies, cess and all other incidental statutory deduction viz., TDS towards income tax / Labour cess etc.
2. This 'Letter of Acceptance' is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "Unconditional Acceptance" thereof so as to reach the undersigned within one week of the receipt of this letter.

3. This Letter of Acceptance shall be treated as '**Notice to Proceed**' as defined in Clause 8.1 of GCC and the period of work shall be **3 years and 4 months (1month Mobilization period for initial batches + (2-3) Months (as per training module) of Training (phase wise) and 36 months (3 years) of operation and maintenance services)** from **01.03.2024**.
4. You shall ensure full compliance with Tax Laws and Labour Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof, which may arise.
5. You are instructed to register yourself with DMRC Vendor Payment Portal for payments etc. as per procedure annexed as **Annexure-A**.
6. **Head HR/Mumbai** of this organization will be the 'Engineer' for this contract.
7. You are requested to contact **Head HR/Mumbai** immediately for further necessary action in this matter and to start the work.
8. All the work shall be executed in accordance with the specifications stipulated in Tender.
9. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement and submission of performance security respectively.

Thanking you,

Yours Sincerely,


(R.K. Gupta)

Sr. General Manager/Contracts
For and on the behalf of Delhi Metro Rail Corporation Ltd.

Encl.: Annexure-A.

Annexure-A

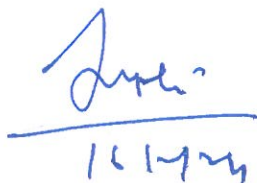
In order to facilitate contract management and ensure timely processing of requests made by the vendor, DMRC has implemented the Vendor Payment Portal that will allow the vendor to register themselves, raise payment requests, modify vendor information and request variation in contract. The portal will provide updates to the vendor and DMRC of the current status of the process and help to ensure timely action.

To register on the portal, follow these steps:

1. Go to: <https://vpp.dmrc.org>
2. Click on vendor sign up button
3. Enter the required contact information and contract details.
4. The information about nodal officer may be obtained from engineer-in-charge
5. Click on submit button.
6. You will get the message "Your request has been sent to the nodal officer for verification. Once verified, you will receive notification via email and sms".

In case of any queries, click the help button on the landing page:

1. Queries can be sent on the following email id : vpp.support@dmrc.org
2. User manual is available by clicking the button: "Download vendor user manual" on the help page.



Handwritten signature and date: 16/1/24