



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

क्षेत्रीय कार्यालय - गांधीनगर (गुजरात)

National Highways Authority of India

(Ministry of Road Transport & Highways, Govt. of India)

Regional Office - Gandhinagar (Gujarat)

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पहली मंजील, बी.एस.एन.एल. टेलीफोन एक्सचेंज बिल्डिंग, "च" रोड, सेक्टर-11, गांधीनगर-382011 (गुजरात)

1st Floor, BSNL Telephone Exchange Building, "CH" Road, Sector-11, Gandhinagar-382011(Gujarat)



NHAI/RO-GNR/Office-Staff/July/2023/D-3758

Dated: 20.12.2023

To,

All Bidders

Sub: Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years. - **Regarding Evaluation of Technical Bids (Tender ID - 2023_NHAI_161984_1)**

Ref: (i) Bids submitted on 01.09.2023 for the above mentioned work.

Dear Sir,

This is with reference to your bids submitted on 01.09.2023 for the subject proposal. The technical proposals of all the bidders were evaluated as per the criteria of RFP, and following bidders did not meet the qualification criteria as mentioned in the clause 4.1 of Section-II of RFP, hence there bids were not evaluated further:

Sr.No.	Name of the Bidders that failed to meet eligibility criteria	Remark
1	M/s Aroon Aviation Services Pvt Ltd	The bidder have not submitted the required documents as proof of functioning of office for at least last 2-3 years at the said location as per clause 4.1 (g) of section-II of Bid Document Therefore the bidder is non-responsive.
2	M/s Oriental Integrated Facility Management Pvt Ltd	The bidder have not submitted the required documents as proof of functioning of office for at least last 2-3 years at the said location as per clause 4.1 (g) of section-II of Bid Document Therefore the bidder is non-responsive.
3	M/s Sigma Infotech	The bidder have not submitted the required documents as proof of functioning of office for at least last 2-3 years at the said location as per clause 4.1 (g) of section-II of Bid Document Therefore the bidder is non-responsive.
4	M/s Sumit Safe Security Pvt.Ltd	The bidder have not submitted the required documents as proof of functioning of office for at least last 2-3 years at the said location as per clause 4.1 (g) and 4.1 (c) of section-II of Bid Document Therefore the bidder is non-responsive.

2. The technical bids of the bidders who met the qualification requirements, were evaluated further as per the detailed evaluation criteria elaborated in the Clause 4.2.1 of Section-II of RFP. The result of evaluation is as follows:

Sr.No.	Name of the Bidder	Marks allotted	Remark
1	M/s D G Nakrani	100/100	The bidder is Responsive.
2	M/s Marshal Industrial Security	50/100	The bidder does not meet the mandatory eligibility criteria of minimum of 70% marks as per clause 4.2 (d) of Section-II of RFP. Therefore the bidder is non-responsive.
3	M/s Pankaj Security Services	63/100	The bidder does not meet the mandatory eligibility criteria of minimum of 70% marks as per clause 4.2 (d) of Section-II of RFP. Therefore the bidder is non-responsive.
4	M/s Quess Corp Limited	100/100	The bidder is Responsive.

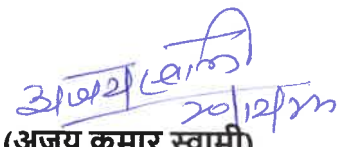
Detailed evaluation sheet is attached herewith

3. The financial bids of the following two (02) technically responsive bidders will be opened on **26.12.2023 at 1500 hrs** at NHAI Regional Office, Gandhinagar.

Sr. No.	Name of Applicant
1	M/s D G Nakrani
2	M/s Quess Corp Limited

Accordingly, the bidders may depute their representatives with authorization letter for attending the opening of financial bids.

Yours sincerely,


(अजय कुमार स्वामी)
उप महाप्रबंधक (तकनीकी)
क्षेत्रीय कार्यालय-गांधीनगर(गुजरात)

Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years

Applicant No.	Name of Applicant
1/8	M/s Aroon Aviation Services Pvt Ltd
2/8	M/s D G Nakrani
3/8	M/s Marshal Industrial Security
4/8	M/s Oriental Integrated Facility Management Pvt Ltd
5/8	M/s Pankaj Security Services
6/8	M/s Qess Corp Limited
7/8	M/s Sigma Infotech
8/8	M/s Sumit Safe Security Pvt.Ltd

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Bid Security				
Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years				
S. No.	Name of the Consultant firm/entity	Whether MSME Certificate attached or Bid Security Submitted	If MSME Not applicable	
			Details of EMD / Bid Security	
1/8	M/s Aroon Aviation Services Pvt Ltd	Yes	NA	Yes
2/8	M/s D G Nakrani	Yes	NA	Yes
3/8	M/s Marshal Industrial Security	Yes	NA	Yes
4/8	M/s Oriental Integrated Facility Management Pvt Ltd	Yes	NA	Yes
5/8	M/s Pankaj Security Services	Yes	NA	Yes
6/8	M/s Quess Corp Limited	No	NEFT Transaction for amount Rs. 18,80,000 UTR - YESB32433284898	Yes
7/8	M/s Sigma Infotech	Yes	NA	Yes
8/8	M/s Sumit Safe Security Pvt.Ltd	Yes	NA	Yes

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Average Annual Turnout						
Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years						
S. No.	Name of the Consultant firm/entity	2021-22	2020-21	2019-20	Annual Average Turnover in the last 3 years	Eligibility
1/8	M/s Aroon Aviation Services Pvt Ltd	150.65	133.86	138.41	140.97	Yes
2/8	M/s D G Nakrani	206.28	174.03	138.03	172.78	Yes
3/8	M/s Marshal Industrial Security	9.59	11.15	8.59	9.78	Yes
4/8	M/s Oriental Integrated Facility Management Pvt Ltd	78.69	74.30	64.75	72.58	Yes
5/8	M/s Pankaj Security Services	27.8	22.48	14.20	21.49	Yes
6/8	M/s Qness Corp Limited	9758.00	7483.00	7740.00	8327.00	Yes
7/8	M/s Sigma Infotech	45.08	31.61	30.06	35.58	Yes
8/8	M/s Sumit Safe Security Pvt.Ltd	17.66	17.90	17.89	17.82	Yes





Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years

Minimum Eligibility Criteria for the Firm

S. No.	Name of the Consultant firm/entity	Bid Security	Office	Documents	Work Experience			Key Personnel	Annual Turnover	ELIGIBLE OR NOT ELIGIBLE
					Should have served for minimum of 5 No. of clients as Manpower Service Provider out of which minimum 3 No. of clients should be Govt/PSUs in last 5 years.	The bidder should have successfully & timely completed works of similar nature with minimum one work of Rs.7,52,00,000/- or two works of Rs.4,70,00,000/- each or three works of Rs. 3,76,00,000/- each, during last 5 years in Government Organization, Public Sector Undertaking, Autonomous Body duly funded by Govt. of India/ State Govt., Private Sector of repute only.	The bidder should have minimum of 5 years experience in providing facility services in Government Organization, Public Sectors Undertaking, Autonomous Body, Private sector of repute only			
1/8	M/s Aroon Aviation Services Pvt Ltd	Yes	No	Yes	Yes	Yes	Yes	Yes	Annual Average Turnover during the last three financial years, ending 31st March of the previous financial years, should be at least 30% of the estimated cost (2.82 cr)	Not Eligible
2/8	M/s D G Nakrani	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
3/8	M/s Marshal Industrial Security	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
4/8	M/s Oriental Integrated Facility Management Pvt Ltd	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Not Eligible
5/8	M/s Pankaj Security Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
6/8	M/s Quess Corp Limited	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
7/8	M/s Sigma Infotech	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Not Eligible
8/8	M/s Sumit Safe Security Pvt.Ltd	Yes	No	Yes	Yes	No	Yes	Yes	Yes	Not Eligible

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Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years										
S. No.	Relevant experience for the assignment	Max. Marks	1/8	2/8	3/8	4/8	5/8	6/8	7/8	8/8
			M/s Aroon Aviation Services Pvt Ltd	M/s D G Nakrani	M/s Marshal Industrial Security	M/s Oriental Integrated Facility Management Pvt	M/s Pankaj Security Services	M/s Ques Corp Limited	M/s Sigma Infotech	M/s Sumit Safe Security Pvt Ltd
			Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed
1	Number of years in operation (supported with documentary proof for validation)									
	5 years	05 marks								
	More than 5 years and up to 10 years	10 marks								
	02 marks for each additional completed year up to 10 additional marks									
		20	20	20	20		18	20		
2	Number of Similar nature of completed works during the last 05 years (Supply of Manpower/ Facility Management Services) costing Rs. 3,76,00,000/- or above.									
	1 to 2 nos.	05 marks								
	3 to 4 nos.	10 marks								
	01 mark for each additional completed work up to 5 additional marks									
		15	15	5			10	15		
3	Annual Average Turnover during the last 03 financial year - Upto 10 crores - 05 marks									
	More than 10 crores and up to 25 crores	10 marks								
	More than 25 crores and up to 50 crores	15 marks								
	More than 50 crores and up to 75 crores	20 marks								
	01 mark for each additional 5 crores up to 5 additional marks									
		25	25	5			10	25		
4	Maximum Number of Manpower on pay roll deployed at one office (Ministry/Govt. Department/PSUs/A autonomous bodies/ Reputed Private Sector) during last one year.									
	Up to 100	05 marks								
	More than 100 and up to 300	10 marks								
	More than 300 and up to 500	20 marks								
	01 mark for each additional 100 manpower up to 5 additional marks									
		25	25	5			10	25		
5.1	ISO 14001 Certificate	5	5	5			5	5		
5.2	SA 8000 Certificate	5	5	5			5	5		
5.3	OHSAAS 18001 Certificate	5	5	5			5	5		
	Total	100	0	100	50	0	63	100	0	0

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Pinkey

Defender

Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years				
Applicant	Name of Firm	Marks Assessed	Responsive/Non-Responsive	Rank
1/8	M/s Aroon Aviation Services Pvt Ltd	Bidder Non-Responsive as per clause. 4.1(g) of Section 2 of RFP	Non-Responsive	-
2/8	M/s D G Nakrani	100.00	Responsive	1.00
3/8	M/s Marshal Industrial Security	50.00	Non-Responsive	4.00
4/8	M/s Oriental Integrated Facility Management Pvt Ltd	Bidder Non-Responsive as per clause. 4.1(g) of Section 2 of RFP	Non-Responsive	-
5/8	M/s Pankaj Security Services	63.00	Non-Responsive	3.00
6/8	M/s Quess Corp Limited	100.00	Responsive	1.00
7/8	M/s Sigma Infotech	Bidder Non-Responsive as per clause. 4.1(g) of Section 2 of RFP	Non-Responsive	-
8/8	M/s Sumit Safe Security Pvt.Ltd	Bidder Non-Responsive as per clause. 4.1(g) and 4.1 (c) of Section 2 of RFP	Non-Responsive	-

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