



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

क्षेत्रीय कार्यालय - गांधीनगर (गुजरात)

National Highways Authority of India

(Ministry of Road Transport & Highways, Govt. of India)

Regional Office - Gandhinagar (Gujarat)

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पहली मंजील, बी.एस.एन.एल. टेलीफोन एक्सचेंज बिल्डिंग, "च" रोड, सेक्टर-11, गांधीनगर-382011 (गुजरात)

1st Floor, BSNL Telephone Exchange Building, "CH" Road, Sector-11, Gandhinagar-382011(Gujarat)



NHAI/RO-GNR/Office-Staff/2023/D-1945

Dated: 30.06.2023

To

All Bidders

Sub: Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years - **Regarding Evaluation of Technical Bids (Tender ID- 2023_ NHAI - 146028_1**

Ref: (i) Bids submitted on 11.03.2023 for the above mentioned work.

Dear Sir,

This is with reference to your bids submitted on 11.03.2023 for the subject proposal. The technical proposals of all the bidders were evaluated as per the criteria of RFP, and following bidders did not meet the qualification criteria as mentioned in the clause 4.1 of Section-II of RFP, hence there bids were not evaluated further:

Sr.No.	Name of the Bidders that failed to meet eligibility criteria	Remark
1	M/s Kumar Labour and Manpower Suppliers	The bidder has not submitted documents like past experience certificates and required Affidavit and undertakings.
2	M/s Rapid Security Service	The bidder does not have experience in works of similar nature as required in clause 4.1 (c) of Section-I of RFP.
3	M/s Maa Vaishnov Devi Security Services	The bidder has not submitted CV of one personnel as required in clause 4.1 (e) vi) of Section-I of RFP.

2. The technical bids of the bidders who met the qualification requirements, were evaluated further as per the detailed evaluation criteria elaborated in the Clause 4.2.1 of Section-II of RFP. The result of evaluation is as follows:

Sr.No.	Name of the Bidder	Marks allotted	Remark
1	M/s D G Nakrani	100.0	Responsive
2	M/s Scientific Security Management Services Pvt. Ltd.	98.0	Responsive
3	M/s Aroon Aviation Services Pvt. Ltd.	90.0	Responsive

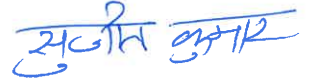
4	M/s Corporate Housekeeping Services India Pvt Ltd	90.0	Responsive
5	M/s Sigma Infotech	85.0	Responsive
6	M/s Asha Security Guard Services	75.0	Responsive
7	M/s M. S. Services	74.0	Responsive
8	M/s Shree Ram Enterprises	65.0	Non-Responsive

Detailed evaluation sheet is attached herewith

2. The financial bids of the technically responsive bidders mentioned table of Para 2 above will be opened on **07.07.2023 at 1200 hrs** at NHAI Regional Office, Gandhinagar. Accordingly, the bidders may depute their representatives with authorization letter for attending the opening of financial bids.



Yours sincerely,



(सुजीत कुमार)
महाप्रबंधक (तकनीकी)
क्षेत्रीय कार्यालय-गांधीनगर(गुजरात)

Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years

Applicant No.	Name of Applicant
1/11	M/s Aroon Aviation Services Pvt. Ltd.
2/11	M/s Asha Security Guard Services
3/11	M/s Corporate Housekeeping Services India Pvt Ltd
4/11	M/s D G Nakrani
5/11	M/s Kumar Labour and Manpower Suppliers
6/11	M/s M. S. Services
7/11	M/s Maa Vaishnov Devi Security Services
8/11	M/s Rapid Security Service
9/11	M/s Scientific Security Management Services Pvt. Ltd.
10/11	M/s Shree Ram Enterprises
11/11	M/s Sigma Infotech







Bid Security

Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years

S. No.	Name of the Consultant firm/entity	Whether MSME Certificate attached or Bid Security Submitted	If MSME Not applicable				Eligible
			BG Number	Date of issue	Amount of BG	Name of the Bank issuing the BG	
1/11	M/s Aroon Aviation Services Pvt. Ltd.	Yes	NA	NA	NA	NA	Yes
2/11	M/s Asha Security Guard Services	Yes	NA	NA	NA	NA	Yes
3/11	M/s Corporate Housekeeping Services India Pvt Ltd	Yes	NA	NA	NA	NA	Yes
4/11	M/s D G Nakrani	Yes	NA	NA	NA	NA	Yes
5/11	M/s Kumar Labour and Manpower Suppliers	Yes	NA	NA	NA	NA	Yes
6/11	M/s M. S. Services	Yes	NA	NA	NA	NA	Yes
7/11	M/s Maa Vaishnov Devi Security Services	Yes	NA	NA	NA	NA	Yes
8/11	M/s Rapid Security Service	Yes	NA	NA	NA	NA	Yes
9/11	M/s Scientific Security Management Services Pvt. Ltd.	Yes	NA	NA	NA	NA	Yes
10/11	M/s Shree Ram Enterprises	Yes	NA	NA	NA	NA	Yes
11/11	M/s Sigma Infotech	Yes	NA	NA	NA	NA	Yes

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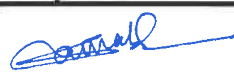
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Average Annual Turnout						
Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years						
S. No.	Name of the Consultant firm/entity	2021-22	2020-21	2019-20	Annual Average Turnover in the last 3 years	Eligible
1/11	M/s Aroon Aviation Services Pvt. Ltd.	150.65	133.86	138.41	140.97	Yes
2/11	M/s Asha Security Guard Services	7.49	9.40	8.78	8.56	Yes
3/11	M/s Corporate Housekeeping Services India Pvt Ltd	68.8	64.16	63.50	65.49	Yes
4/11	M/s D G Nakrani	206.28	174.03	138.03	172.78	Yes
5/11	M/s Kumar Labour and Manpower Suppliers	9.18	8.91	9.45	9.18	Yes
6/11	M/s M. S. Services	25.3	23.28	19.21	22.60	Yes
7/11	M/s Maa Vaishnov Devi Security Services	12.80	7.37	10.86	10.34	Yes
8/11	M/s Rapid Security Service	5.98	8.11	7.75	7.28	Yes
9/11	M/s Scientific Security Management Services Pvt. Ltd.	234.69	205.27	167.87	202.61	Yes
10/11	M/s Shree Ram Enterprises	31.97	31.23	38.09	33.76	Yes
11/11	M/s Sigma Infotech	45.08	31.16	30.06	35.43	Yes




Facility Services in NHA's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years

Minimum Eligibility Criteria for the Firm

S. No.	Name of the Consultant firm/entity	Bid Security	Documents	Work Experience			Key Personnel	Annual Turnover	ELIGIBLE OR NOT ELIGIBLE
		Bid Security for an amount of Rs. 18,80,000/- OR A copy of valid NSIC registration certificate OR MSME certificate	Affidavits, Undertakings & Power of Attorney duly notarized by notary on Stamp Paper(s)	Should have served for minimum of 5 No. of clients as Manpower Service Provider out of which minimum 3 No. of clients should be Govt/PSUs in last 5 years.	The bidder should have successfully & timely completed Works of similar nature with minimum one work of Rs.7,52,00,000/- or two works of Rs.4,70,00,000/- each or three works of Rs. 3,76,00,000/- each during last 5 years in Government Organization, Public Sector Undertaking, Autonomous Body duly funded by Govt. of India/ State Govt., Private Sector of repute only.	The bidder should have minimum of 5 years experience in providing facility services in Government Organization, Public Sectors Undertaking, Autonomous Body, Private sector of repute only	CV of at least one senior Person, well experienced in similar type of job for site in-charge post	Annual Average Turnover during the last three financial years, ending 31st March of the previous financial years, should be at least 30% of the estimated cost (2.82 cr)	
1/11	M/s Aroon Aviation Services Pvt. Ltd.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
2/11	M/s Asha Security Guard Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
3/11	M/s Corporate Housekeeping Services India Pvt Ltd	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
4/11	M/s D G Nakrani	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
5/11	M/s Kumar Labour and Manpower Suppliers	Yes	No	No	No	No	Yes	Yes	Not Eligible
6/11	M/s M. S. Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
7/11	M/s Maa Vaishnav Devi Security Services	Yes	Yes	Yes	Yes	Yes	No	Yes	Not Eligible
8/11	M/s Rapid Security Service	Yes	Yes	Yes	No	Yes	Yes	Yes	Not Eligible
9/11	M/s Scientific Security Management Services Pvt. Ltd.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
10/11	M/s Shree Ram Enterprises	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible
11/11	M/s Sigma Infotech	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Eligible







Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Gua

Relevant experience for the assignment			Max. Marks	1/11	2/11	3/11	4/11	5/11
S. No.	Description	M/s Aroon Aviation Services Pvt. Ltd.		M/s Asha Security Guard Services	M/s Corporate Housekeeping Services India Pvt Ltd	M/s D G Nakrani	M/s Kumar Labour and Manpower Suppliers	
		Marks Assessed		Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed	
1	Number of years in operation (supported with documentary proof for validation)		20	20	20	20	20	Bidder did not qualify the minimum eligibility criteria
	5 years	05 marks						
	More than 5 years and up to 10 years	10 marks						
	02 marks for each additional completed year up to 10 additional marks							
2	Number of Similar nature of completed works during the last 05 years (Supply of Manpower/ Facility Management Services) costing Rs. 3,76,00,000/- or above.		15	15	10	10	15	
	1 to 2 nos.	05 marks						
	3 to 4 nos.	10 marks						
	01 mark for each additional completed work up to 5 additional marks							
3	Annual Average Turnover during the last 03 financial year.		25	25	5	20	25	
	More than 10 crores and up to 25 crores	10 marks						
	More than 25 crores and up to 50 crores	15 marks						
	More than 50 crores and up to 75 crores	20 marks						
	01 mark for each additional 5 crores up to 5 additional marks							
4	Maximum Number of Manpower on pay roll deployed at one office (Ministry/Govt. Department/PSUs/A utonomous bodies/ Reputed Private Sector) during last one year.		25	20	25	25	25	
	Up to 100	05 marks						
	More than 100 and up to 300	10 marks						
	More than 300 and up to 500	20 marks						
	01 mark for each additional 100 manpower up to 5 additional marks							
5.1	ISO 14001 Certificate		5	5	5	5	5	
5.2	SA 8000 Certificate		5	5	5	5	5	
5.3	OHSAS 18001 Certificate		5	0	5	5	5	
	Total		100	90	75	90	100	0

Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower, Sweepers) for two years

Relevant experience for the assignment			Max. Marks	6/11	7/11	8/11	9/11	10/11	11/11				
S. No.	Description			M/s M. S. Services	M/s Maa Vaishnov Devi Security Services	M/s Rapid Security Service	M/s Scientific Security Management Services Pvt. Ltd.	M/s Shree Ram Enterprises	M/s Sigma Infotech				
				Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed	Marks Assessed				
1	Number of years in operation (supported with documentary proof for validation)		20	19	Bidder did not qualify the minimum eligibility criteria	Bidder did not qualify the minimum eligibility criteria	20	20	20				
	5 years	05 marks											
	More than 5 years and up to 10 years	10 marks											
	02 marks for each additional completed year up to 10 additional marks												
2	Number of Similar nature of completed works during the last 05 yeaa (Supply of Manpower/ Facility Management Services) costing Rs. 3,76,00,000/- or above.		15	10			Bidder did not qualify the minimum eligibility criteria	Bidder did not qualify the minimum eligibility criteria	13	10	10		
	1 to 2 nos.	05 marks											
	3 to 4 nos.	10 marks											
	01 mark for each additional completed work up to 5 additional marks												
3	Annual Average Turnover during the last 03 financial year.		25	10					Bidder did not qualify the minimum eligibility criteria	Bidder did not qualify the minimum eligibility criteria	25	15	15
	More than 10 crores and up to 25 crores	10 marks											
	More than 25 crores and up to 50 crores	15 marks											
	More than 50 crores and up to 75 crores	20 marks											
	01 mark for each additional 5 crores up to 5 additional marks												
4	Maximum Number of Manpower on pay roll deployed at one office (Ministry/Govt. Department/PSUs/A utonomous bodies/ Reputed Private Sector) during last one year.		25	20	Bidder did not qualify the minimum eligibility criteria	Bidder did not qualify the minimum eligibility criteria					25	10	25
	Up to 100	05 marks											
	More than 100 and up to 300	10 marks											
	More than 300 and up to 500	20 marks											
	01 mark for each additional 100 manpower up to 5 additional marks												
5.1	ISO 14001 Certificate		5	5			5	0			5		
5.2	SA 8000 Certificate		5	5			5	5			5		
5.3	OHSAS 18001 Certificate		5	5			5	5			5		
	Total		100	74			0	0	98	65	85		

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Facility Services in NHAI's Regional Office and its site offices Project Implementation Units. (Providing manpower viz. Stenographers, Accountants, Computer Operators/ Office Assistants, Site Engineers / Peon / Chowkidar / Security Guards, Sweepers) for two years

Applicant	Name of Firm	Marks Assessed	Responsive/Non-Responsive	Rank
1/11	M/s Aroon Aviation Services Pvt. Ltd.	90.00	Responsive	3.00
2/11	M/s Asha Security Guard Services	75.00	Responsive	6.00
3/11	M/s Corporate Housekeeping Services India Pvt Ltd	90.00	Responsive	3.00
4/11	M/s D G Nakrani	100.00	Responsive	1.00
5/11	M/s Kumar Labour and Manpower Suppliers	0.00	Non-Responsive	9.00
6/11	M/s M. S. Services	74.00	Responsive	7.00
7/11	M/s Maa Vaishnov Devi Security Services	0.00	Non-Responsive	9.00
8/11	M/s Rapid Security Service	0.00	Non-Responsive	9.00
9/11	M/s Scientific Security Management Services Pvt. Ltd.	98.00	Responsive	2.00
10/11	M/s Shree Ram Enterprises	65.00	Non-Responsive	8.00
11/11	M/s Sigma Infotech	85.00	Responsive	5.00

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