



# भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

## NATIONAL HIGHWAYS AUTHORITY OF INDIA

(Ministry of Road Transport & Highways, Government of India)

### क्षेत्रीय कार्यालय - हैदराबाद

प्रथम तल, नया भवन, भारतीय प्रशासनिक स्टाफ कॉलेज, रोड नं-3, बंजारा हिल्स, हैदराबाद-500 034. तेलंगाना.

### REGIONAL OFFICE - HYDERABAD

First Floor, New Building, Administrative Staff College of India (ASCI), Road No. 3, Banjara Hills, Hyderabad - 500 034, Telangana.

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NHAI/RO-HYD/Facility Services/2022/1320

Date.12.08.2022

To,  
All Qualified Bidders

**Sub:** NHAI-Regional Office Hyderabad - Facility Services in NHAI's Regional Office and it's Project Implementation Units (Providing Manpower Viz. Stenographers, Accountants, Computer Operators/Office Assistants, Site Engineers/ Peon/ Chowkidar/Security Guards, and Sweepers) for two years - Revised marks of Technical Evaluation results- Reg.,

**Ref:** 1) Tender ID: 2022\_NHAI\_117940\_1.  
2) NHAI/RO-HYD/Facility Services/2022/1236 Dated.03.08.2022.  
3)M/s. Quess Corp Limited Letter QAVN/BD/PTBR-NHAIHYD2/2022/0408 Date: 04/08/2022.  
4)M/s. SSMS letter dated.06.08.2022.

Based on the observations received on the technical evaluation of the subject bid, the committee constituted for evaluation of bids has decided to award the marks on number of years in operation based on uploaded experience certificate/ Work orders/ Agreement copies by the bidders in its meeting held on 12.08.2022 at 10:00 A.M. Hence accordingly the committee finalized the revised technical score of the qualified bidders as below.

| Sl.No | Name of the Bidder                                           | Bid No. | Technical Score | Responsiveness |
|-------|--------------------------------------------------------------|---------|-----------------|----------------|
| 1     | M/s. Quess Corp Limited                                      | 439687  | 100             | Responsive     |
| 2     | M/s. Scientific Security Management Services Private Limited | 440052  | 98              | Responsive     |
| 3     | M/s. First man Management Services (P)limited                | 440102  | 89              | Responsive     |
| 4     | M/s. Relyon Facility Services Pvt.Ltd.,                      | 440519  | 71              | Responsive     |

2. The financial bids will be open on 12.08.2022 at 3:00 PM.

This is submitted for favour of information.

Encl: Evaluation Sheet (Revised)

Yours faithfully,

(G.V. Bheemasena Reddy)  
Deputy General Manager (Tech)  
Regional Office, Hyderabad

NATIONAL HIGHWAYS AUTHORITY OF INDIA  
REGIONAL OFFICE HYDERABAD

Enclosure to Minutes of the 4<sup>th</sup> Meeting of the Committee Held on 12.08.2022 for Technical evaluation of Bids for  
Providing Facility Services in NHAI RO and PIU (Providing Manpower)

ANNEXURE-C

| S.no               | Particulars                                                                                                                                                  | Max Marks | Scoring Mechanism                                                      |             | M/s. Quess Corp Limited                                                                                                                                                                                                                                                  | M/s. Scientific Security Management Services Private limited                                                                                                                                                                                                             | M/s. Firstman Management Services(P) Limited                                                                                                                                                                                               | M/s. Relyon Facility Services Pvt Ltd.,                                                                                                                                                                                                   |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------------------------------------------------------|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    |                                                                                                                                                              |           | Values                                                                 | Marks       | 1                                                                                                                                                                                                                                                                        | 2                                                                                                                                                                                                                                                                        | 3                                                                                                                                                                                                                                          | 4                                                                                                                                                                                                                                         |
| i)                 | Number of years in operation (Supported with documentary proof for validation)                                                                               | 20        | a) 5 Years                                                             | 05 marks    | 20 Marks<br>Based on uploaded Experience Certificate/ Work Orders/ Agreement Copies the commencement of first work order is 06.05.2005 (i.e., 17 years) (Page Nos - 259 - 270)                                                                                           | 18 Marks<br>Based on uploaded Experience Certificate/ Work Orders /Agreement Copies the commencement of first work order is 17.01.2008 (i.e., 14 years) (Page Nos - 103)                                                                                                 | 16 Marks<br>Based on uploaded Experience Certificate/ Work Orders/ Agreement Copies the commencement of first work order is 01.04.2009 (i.e., 13 Years) (page Nos-390)                                                                     | 10 Marks<br>Based on uploaded Experience Certificate/ Work Orders/ Agreement Copies the commencement of first work order is 01.06.2012 (i.e., 10 years) (Page nos - 191 - 206)                                                            |
|                    |                                                                                                                                                              |           | b) More than 5 Years and upto 10 years                                 | 10 marks    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | c) More than 10 years (10+ 02 mark for each additional completed year) | 12-20 marks |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
| ii)                | Number of similar nature of completed works during the last 05 Years (Supply of Manpower / Facility Management Services) costing Rs.403,51,680/- or above    | 15        | a) 1 to 2 Nos                                                          | 05 marks    | 15 Marks<br>Having More than 09 Nos More than 9 No's (10+01 mark for each additional completed work) Having 4NosNumber of similar nature of completed works during the last 05 Years (Supply of Manpower /Facility Management Services) costing Rs.403,51,680/- or above | 15 Marks<br>Having More than 09 Nos More than 9 No's (10+01 mark for each additional completed work) Having 4NosNumber of similar nature of completed works during the last 05 Years (Supply of Manpower /Facility Management Services) costing Rs.403,51,680/- or above | 13 Marks<br>Having 7 Nos of similar nature of completed works during the last 05 Years (Supply of Manpower /Facility Management Services) costing Rs.403,51,680/- or above More than 4 Nos (10+01 mark for each additional completed work) | 11 Marks<br>Having 5Nos of similar nature of completed works during the last 05 Years (Supply of Manpower /Facility Management Services) costing Rs.403,51,680/- or above More than 4 Nos (10+01 mark for each additional completed work) |
|                    |                                                                                                                                                              |           | b) 3 to 4Nos                                                           | 10 marks    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | c) More than 4 Nos (10+01 mark for each additional completed work)     | 11-15 marks |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
| iii)               | Annual Average Turnover during the last 03 financial Year.                                                                                                   | 25        | a) Upto 10 crores                                                      | 05 Marks    | 25Marks<br>8327.38 (Crs)<br>2019-20 - 7740.23Cr<br>2020-21 - 7483.41Cr<br>2021-22 - 9758.50 Cr<br>Total - 24982.14<br>Average - 8327.38 Cr                                                                                                                               | 25Marks<br>203.38 (Crs)<br>2019-20 -167.88Cr<br>2020-21 - 205.28Cr<br>2021-22 - 236.98Cr<br>Total - 610.14<br>Average -203.38 Cr                                                                                                                                         | 25Marks<br>153.85 (Crs)<br>2018-19- 123.10 Cr<br>2019-20 - 160.84 Cr<br>2020-21 - 177.62 Cr<br>Total - 461.56<br>Average - 153.85 Cr                                                                                                       | 15Marks<br>43.59(Crs)<br>2018-19 - 39.21 Cr<br>2019-20 - 43.33 Cr<br>2020-21 - 48.23 Cr<br>Total - 130.77<br>Average - 43.59 Cr                                                                                                           |
|                    |                                                                                                                                                              |           | b) More than 10 crores and upto 25 crores                              | 10 Marks    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | c) More than 25 crores and upto 50 crores                              | 15 Marks    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | d) More than 50 crores and upto 75 crores                              | 20 marks    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | e) More than 75 crores (20+ 01 mark for each additional 5 crores)      | 21-25 marks |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
| iv)                | Maximum Number of Manpower on Pay roll deployed at one office (Ministry/Govt. department/PSUs/Autonomous bodies/Reputed Private Sector)during last one year. | 25        | a) Upto 100                                                            | 05 Marks    | 25 Marks<br>Furnished declaration of 40,000 Employees on pay roll at one office for Government PSUs during last one year.                                                                                                                                                | 25 Marks<br>Furnished declaration of 1000 Employees on pay roll at one office for Government PSUs during last one year.                                                                                                                                                  | 25 Marks<br>Furnished declaration of 8844 Employees on pay roll at one office for Government PSUs during last one year.                                                                                                                    | 25 Marks<br>Furnished declaration of 2481 Employees on pay roll at one office for Government PSUs during last one year. (Max-25 Marks)                                                                                                    |
|                    |                                                                                                                                                              |           | b) More than 100 and upto 300                                          | 10 Marks    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | c) More than 300 and upto 500                                          | 20 Marks    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | d) More than 500(20+ 01 mark for each additional 100 manpower)         | 21-25 Marks |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
| v)                 | Quality Related Marks(Supported With Valid Certificates)                                                                                                     | 15        | ISO 14001                                                              | 05 MARKS    | 15 Marks<br>ISO 14001-08.07.2010 to 16.3.2025<br>SA 8000-14.08.2021 to 13.08.2024<br>OHSAS 18001 valid up to 04.07.2023                                                                                                                                                  | 15 Marks<br>ISO 14001-27.05.2021 to 27.05.2024<br>SA 8000-15.06.2022 to 14.06.2025<br>OHSAS 18001-14.04.2022 to 14.04.2025                                                                                                                                               | 10 Marks<br>ISO 14001-13.6.18 to 11.06.2024<br>SA 8000 - NO<br>OHSAS 18001-16.8.17 to 13.8.23                                                                                                                                              | 10 Marks<br>ISO 14001-3.4.2020 to 3.4.2023<br>SA 8000 - NO<br>OHSAS 18001- YES (ISO-45001)                                                                                                                                                |
|                    |                                                                                                                                                              |           | SA 8000                                                                | 05 MARKS    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
|                    |                                                                                                                                                              |           | OHSAS 18001                                                            | 05 MARKS    |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                           |
| Total              |                                                                                                                                                              |           |                                                                        |             | 100                                                                                                                                                                                                                                                                      | 98                                                                                                                                                                                                                                                                       | 89                                                                                                                                                                                                                                         | 71                                                                                                                                                                                                                                        |
| Qualifies (Yes/No) |                                                                                                                                                              |           |                                                                        |             | Yes                                                                                                                                                                                                                                                                      | Yes                                                                                                                                                                                                                                                                      | Yes                                                                                                                                                                                                                                        | Yes                                                                                                                                                                                                                                       |