



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

National Highways Authority of India

(Ministry of Road Transport and Highways, Government of India)

जी-5 एवं 6, सेक्टर-10, द्वारका, नई दिल्ली - 110 075 • G-5 & 6, Sector-10, Dwarka, New Delhi-110075

दूरभाष/Phone : 91-11-25074100 / 25074200



F.No.11041/5151/2020-Admn-III

Date: 06.10.2022

To

M/s Civic International Social Service Organisation

Room No. 31, D-248/10, Balaji Complex,
Near Laxmi Nagar Metro Station, Gate No.01,
Delhi-110092

Tele : 080-28441274, Email: sanjay.jha@cisso.in

Kind Attention: Sh. Sanjay Jha, Chairman - Admn

Sub: Tender for Hiring of Agency for providing Housekeeping Services in NHAI's Corporate Office- Letter of Acceptance (LoA) Reg.

Ref (i) Tender ID: 2022_NHAI_117573_1 dated 31.05.2022
(ii) Your bid submitted against aforementioned tender.

Sir,

With reference to your bid document (Technical & Financial bid) submitted in response to NHAI's tender under reference, I am directed to convey approval of the Competent Authority for awarding of contract for providing Housekeeping Services in NHAI HQ/Corporate office for a period of Two (02) years to your firm at **Rs.5,35,24,592/-** (Rupees Five Crore Thirty Five Lakhs Twenty Four Thousand Five Hundred Ninety Two only), as quoted by your firm in the Financial Bid.

2. The term & conditions as contained and accepted in the Tender document will apply. Further, NHAI has developed a software namely, Bill Tracking System (BTS) to enable the vendors/agencies to view the status of their bills as submitted by them. A copy of NHAI circular dated 08.09.2014 on the use of BTS is enclosed as Annexure I for ready reference. All the bills are, therefore, mandatory to be submitted through BTS.

3. The performance security of Rs. 16,05,738 (Rupees Sixteen lakhs Five Thousand Seven Hundred Thirty Eight only) i.e. equivalent to 3% of the contract price of **Rs. 5,35,24,592/-**, in the form of unconditional Bank Guarantee, issued from Nationalized /scheduled Bank acceptable to NHAI (as per format enclosed as Annexure) is to be submitted within 10 (Ten) days after receipt of the Letter of Acceptance and the same shall remain valid for the contract period plus 2 month, i.e. 26 Months from the date of signing of agreement. This bank guarantee is required to be transmitted / linking through SFMS Gateway to the following NHAI's Bank account details:

Beneficiary	National Highways Authority of India
Bank	Canara Bank
A/c. No.	8598201005819
IFSC Code	CNRB0008598

4. Besides acknowledging receipt of this letter, you are requested to confirm your acceptance to the said offer at the earliest.

(Signature)
06/10/2022
(Ram Ashraya Singh)
GM (HR/Admn)-III

Copy to:

1. Sr. PPS to Member (Admn.)
2. CGM (HR/Admin)-I

