



गेल (इंडिया) लिमिटेड

(भारत सरकार का उपक्रम - महारत्न कंपनी)

GAIL (India) Limited

(A Government of India Undertaking - A Maharatna Company)



गेल भवन,
16 भीकाजी कामा प्लेस
नई दिल्ली-110066, भारत
GAIL BHAWAN,
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FAX OF ACCEPTANCE (FOA)

FOA NO: GAIL/ND/C&P/F&A/SSCP-VIM/S476/2022/FOA/524

DATE: 12.01.2023

M/s IBM INDIA PRIVATE LIMITED

4TH FLOOR INFINITY TOWER-A BUILDING NO 8
NEAR CYBER CITY PHASE 2, DLF CYBER CITY, BLOCK A,
GURUGRAM, HARYANA 122002

PHONE : 9818801697

EMAIL : anshu.razdan@ibm.com

ATTN : Ms. Anshu Razdan (Associate Partner Industrial)

**SUBJECT : SHARED SERVICE CENTRE PARTNER (SSCP) FOR VENDOR INVOICE
MANAGEMENT (VIM) OF GAIL**

PLEASE REFER TO YOUR OFFER 0063h00000JG28SAAT Dated 04.11.2022 (E-BID NO. 485023) AND ALL OTHER SUBSEQUENT CORRESPONDENCE AGAINST TENDER DOCUMENT NO. GAIL/ND/C&P/F&A/SSCP-VIM/S-476/2022-23 dated 11.10.2022 (TENDER ID: 2022_GAIL_131325_1) FOR HIRING OF SHARED SERVICE CENTRE PARTNER (SSCP) FOR VENDOR INVOICE MANAGEMENT(VIM) OF GAIL.

IN THIS REGARD, WE HEREBY ISSUE FAX OF ACCEPTANCE (FOA) OF YOUR OFFER AT AN ESTIMATED CONTRACT VALUE OF **RS.25,51,76,804.56 (RUPEES TWENTY FIVE CRORE FIFTY ONE LAKHS SEVENTY SIX THOUSAND EIGHT HUNDRED FOUR AND PAISA FIFTY SIX ONLY)** EXCLUDING GST, WITH BREAK-UP ATTACHED AS ANNEXURE-I.

GST (PRESENTLY @18%) SHALL BE PAID EXTRA AT ACTUAL, AS PER TERMS OF TENDER DOCUMENT.

QUOTED RATES SHALL REMAIN FIRM AND FIXED TILL 31.03.2024. THEREAFTER FOR EACH FINANCIAL YEAR THE RATES OF ALL THE SOR ITEMS SHALL BE SUBJECTED TO PRICE VARIATION AS COMPUTED USING THE FORMULA BASED ON ALL INDIA WHOLESALE MONTHLY PRICE INDEX, AS PRESCRIBED IN THE TENDER DOCUMENT.

CONTRACT PERIOD:

THE PERIOD OF CONTRACT IS FOR A DURATION OF 60 MONTHS (EXCLUDING MOBILIZATION PERIOD OF 3 MONTHS) FOR ALL COMPONENTS WITH EFFECT FROM THE DATE OF THIS FOA.

MOBILISATION PERIOD: SSCP/BIDDER SHALL BE GIVEN 3 MONTH OF RESOURCE MOBILISATION PERIOD. CONTRACT PERIOD OF 60 MONTHS DOES NOT INCLUDE MOBILISATION PERIOD.

STABILIZATION PERIOD: SSCP/BIDDER SHALL BE GIVEN INITIAL 3 MONTH FOR STABILIZATION PERIOD WITHOUT PENALTIES AND SERVICE LEVEL AGREEMENTS (SLAS). CONTRACT PERIOD OF 60 MONTHS INCLUDES INITIAL 3 MONTHS OF STABILIZATION PERIOD.

PLEASE ARRANGE TO SUBMIT "CONTRACT PERFORMANCE SECURITY/SECURITY DEPOSIT" @3% OF ANNUALIZED ESTIMATED CONTRACT VALUE EXCLUDING GST (I.E. RS.15,31,060.83) VALID UPTO 12.04.2028 WITH CLAIM PERIOD OF MINIMUM 03 MONTHS FROM THE VALIDITY.

YOU ARE ALSO REQUIRED TO EXECUTE A CONTRACT AGREEMENT WITHIN 15 DAYS OF THE SUBJECT FOA AS PER CLAUSE NO.37 OF INSTRUCTION TO BIDDERS (ITB) OF TENDER DOCUMENT ON A NON-JUDICIAL STAMP PAPER (ISSUED FROM DELHI STATE, INDIA) OF APPROPRIATE VALUE.



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PLEASE CONTACT SH. SASHI MENON, ED(F&A), GAIL, NEW DELHI (EMAIL ID: SASHIMENON@GAIL.CO.IN) FOR FURTHER INSTRUCTIONS WHO SHALL NOMINATE THE EXECUTIVE-IN-CHARGE FOR THE SUBJECT JOB.

ALL OTHER TERMS AND CONDITIONS SHALL BE AS PER ABOVE REFERRED TENDER DOCUMENT NO. GAIL/ND/C&P/F&A/SSCP-VIM/S-476/2022-23 DATED 11.10.2022 (TENDER ID: 2022_GAIL_131325_1 & ITS SUBSEQUENT AMENDMENTS AND AGREED VARIATIONS.

PLEASE CONVEY YOUR ACKNOWLEDGEMENT TO THIS FAX OF ACCEPTANCE PER RETURN EMAIL/FAX. A DETAILED LETTER OF ACCEPTANCE SHALL FOLLOW.

FOR & ON BEHALF OF GAIL (INDIA) LIMITED

SHAILENDRA CHAURASIA
DGM (C&P)

E-MAIL: SKCHAURASIA@GAIL.CO.IN



CONTRACTOR'S ACKNOWLEDGEMENT:

WE M/s IBM INDIA PRIVATE LIMITED, ACKNOWLEDGE THE FOA IN ITS ENTIRETY.

SIGNATURE:

NAME:

DATE:

STAMP:

ANNEXURE - I**FOA NO: GAIL/ND/C&P/F&A/SSCP-VIM/S476/2022/FOA/524 DATE: 12.01.2023**

SOR SL. NO.	DESCRIPTION	QTY. IN NOS.	PRICE (IN INR)	
			UNIT RATE	TOTAL AMOUNT
1	SERVICE CHARGES FOR MAIL ROOM/FILE STORE/RETRIEVE ACTIVITY PER INVOICE TO BE CARRIED FOR SUCCESSFUL PROCESSING OF INVOICE.	2,50,000	41.47	1,03,67,500.00
2	SERVICE CHARGES PER INVOICE FOR ACTIVITIES TO BE CARRIED FOR SUCCESSFUL PROCESSING OF INVOICE.	5,00,000	308.31	15,41,55,000.00
3	HIRING CHARGES PER SEAT OCCUPIED BY GAIL OFFICIALS [GAIL HEAD OF VENDOR INVOICE MANAGEMENT CENTER] (RATE SHALL INCLUDE OFFICE SPACE, FURNITURE, COMPUTERS, PERIPHERALS, TELEPHONE, PARKING SPACE ETC. AS DETAILED IN TENDER DOCUMENT) 1 NO. FOR 60 MONTHS [1X60=60]	60	3,11,972.03 FOR 24 MONTHS (I.E. YEAR 1 & YEAR 2) AND 3,01,572.96 FOR 36 MONTHS (I.E. YEAR 3 TO YEAR 5)	1,83,43,955.28
4	HIRING CHARGES PER SEAT OCCUPIED BY GAIL OFFICIALS [GAIL EXECUTIVES SEATING] (RATE SHALL INCLUDE OFFICE SPACE, FURNITURE, COMPUTERS, PERIPHERALS, TELEPHONE, PARKING SPACE ETC. AS DETAILED IN TENDER DOCUMENT) 29 NO. FOR 60 MONTHS [29X60=1740]	1740	42,405.79 FOR 24 MONTHS (I.E. 696 NOS. OF YEAR 1 & YEAR2) AND 40,992.26 FOR 36 MONTHS (I.E. 1044 NOS. OF YEAR 3 TO YEAR 5)	7,23,10,349.28
5	TOTAL CONTRACT VALUE [SL.NO.1 TO 4 ABOVE]			25,51,76,804.56

Signature Not Verified

Digitally signed by SANDEEP KUMAR SHARMA
Date: 2024.04.19 15:59:32 IST
Location: eProcurement System for Central PSUs

