



CIN: U74899 DL 1995 GOI 068150

दूरभाष Tel. : 23417910/12

फैक्स Fax : 23417921

दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का एक संयुक्त उपक्रम)

(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

No. DMRC/20/III-830/2021

Date: 13.07.2022

LETTER OF ACCEPTANCE

M/s A2Z Infrservices Limited,
O-116, First floor, DLF shopping Mall,
DLF City, Phase-1, Arjun Marg,
Gurugram-122002
Tele: +91-121-4517600
Phone No.: 8930420842, 8800415582
Email: himanshu.bhardwaj@a2zemail.com

Sub: Contract: CPD-94: Facility Management Services (2022-2025) at IT Park, Block-1, 2 & 3 Shastri Park, Delhi-110053.

- Ref. (i) Your online Tender submission on e-tendering portal for the subject work opened on 31.03.2022.
(ii) 1st Round Post Bid clarifications asked online on 26.04.2022.
(iii) Your reply to 1st Round Post Bid clarifications opened on 09.05.2022.
(iv) Opening of financial bids online on 23.06.2022.

Dear Sir,

1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above-mentioned work at the total cost of **INR 31,38,31,681.53/- (Rupees Thirty One Crore Thirty Eight Lakh Thirty One Thousand Six hundred & Eighty One and Paise Fifty Three Only)** including the all central/state/local taxes (except GST which will be paid extra as applicable), duties, levies, cess, and all other incidental charges required to fulfill tender conditions including statutory deductions viz. TDS towards income tax/GST/Labour Cess etc.
2. This 'Letter of Acceptance' is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "Unconditional Acceptance" thereof so as to reach the undersigned within one week of the receipt of this letter.
3. You shall register yourself with DMRC Vendor Payment Portal for payments etc. as per procedure annexed as Annexure-A with this LOA.
4. This Letter of Acceptance shall be treated as 'Notice to Proceed' as defined in Clause 8.1 of GCC and the work shall be completed within 03 years (Three Years) from 01.08.2022.
5. In terms of Clause 10 of SCC, any escalation in the minimum wages due to revision of wages (including profit percentage quoted thereon), revision in VDA notified through government order/circulars etc. after the date of submission of tender shall be compensated by DMRC as present BOQ is based on minimum wages issued by Government of India, Ministry of Labour and Employment dated 01.04.2021. Any such hike/ revision in minimum wages with profit percentage will not be considered as vitiation, at any stage, during operation of this tender.

Signature
13/7/22

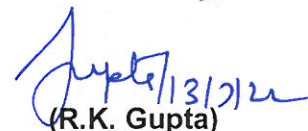
Page1 of 2 (Contract CPD-94)

(मेट्रो भवन, फायर ब्रिगेड लेन बाराखंबा रोड, नई दिल्ली-110001)
Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New Delhi-110001

6. In terms of Clause 11 of SCC, facility management team fees shall be escalated @ 2% per annum for next 2 years on yearly basis i.e after completion of every one year of service and AMC cost shall be escalated @ 5% per annum for next 2 years on yearly basis i.e. after completion of every one year of service.
7. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof, which may arise.
8. You are required to ensure that each members of Management Team are at least paid a minimum wages (including ESI & PF) applicable for Highly Skilled category issued by Ministry of Labour & Employment.
9. **GM/PD-I** of this organization will be the 'Engineer' for this contract.
10. You are requested to contact **GM/PD-I** immediately for further necessary action in this matter and to start the work.
11. All the work shall be executed in accordance with the specifications & requirements stipulated in Tender.
12. In terms of clause 2.05 & 2.06 of Employer's Requirement, M/s. A2Z Infraservices Limited shall maintain all necessary operation and maintenance record and send a comprehensive daily position report about the O&M activities including all maintenance done, unusual occurrences, defects/failures along with cause and action taken/ proposed to be taken and target date for attention to the office of GM/PD-I, DMRC.
13. In terms of clause 11 of SCC, Comprehensive insurance for Preventive & Breakdown Maintenance, Facility Management Agency Personnel, their equipments & their Deployed Manpower and Negligence attributed to FM during Operation & Maintenance or otherwise processing shall be ensured by you.
14. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement and submission of performance security.

Thanking you,

Yours Sincerely,



(R.K. Gupta)

Sr. General Manager/Contracts
For and on the behalf of Delhi Metro Rail Corporation Ltd.

Encl: Annexure-A & One copy of this letter in duplicate.

Annexure-A

In order to facilitate contract management and ensure timely processing of requests made by the vendor, DMRC has implemented the Vendor Payment Portal that will allow the vendor to register themselves, raise payment requests, modify vendor information and request variation in contract. The portal will provide updates to the vendor and DMRC of the current status of the process and help to ensure timely action.

To register on the portal follow these steps

1. Go to : <https://vpp.dmrc.org>
2. Click on vendor sign up button.
3. Enter the required contact information and contract details.
4. The information about nodal officer may be obtained from engineer-in-charge
5. Click on submit button.
6. You will get the message "Your request has been sent to the nodal officer for verification. Once verified, you will receive notification via email and sms."

In case of any queries, click the help button on the landing page:

1. Queries can be sent on the following email id : vpp.support@dmrc.org
2. User manual is available by clicking the button: " Download vendor user manual" on the help page


13/7/22