



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA

Work Order No. IT-16017/3/2021-IT/PO-08/2022

Date-02/09/2022

To,

M/s Pioneer E Solutions Pvt. Ltd.
Pioneer Tower, 169/8, Sector 11, Model Town,
Gurugram 122001

(Kind Attention: Mr. Puneet Sharma)

Sub: - Work order for "Provision of Technical helpdesk services for operation and support of e-Tendering solution at AAI for three (3) Years".

References:

Tender Ref. No.: AAI/CHQ/ITD/TECH-HDESK/2022 & e-Tender ID:
2022_AAI_117263_1 Dated: 2nd June 2022 & related Corrigendum -1

Dear Sir,

1. This is with reference to your offer referred above for the work "Provision of Technical helpdesk services for operation and support of e-Tendering solution at AAI for three (3) Years". Airports Authority of India is pleased to place a work order for the same.
2. Your offer as mentioned above for the work as per financial details as given in the "**Annexure-A**" to this letter along with the scope of work and terms and conditions as given in above mentioned NIT/Tender Document has been accepted by competent authority for and on behalf of the Chairman, Airports Authority of India.
3. **PRICE:**
The Helpdesk services for e-Tendering solution shall be provided by M/s Pioneer E Solutions Pvt. Ltd for the period of three year from 01/10/2022 to 30/09/2025 at a total cost of ₹42,03,846/- plus GST (Forty-two Lakh Three Thousand Eight Hundred Forty-Six Only-plus GST) as applicable with detail price breakup as given in Annexure-A.
4. **PAYMENT TERMS:**
 - 4.1 The payment shall be governed as per the reference tender document Section-IV, Clause 5.
 - 4.2 The contract shall remain valid for three (3) years w.e.f. 01/10/2022.
5. **PAYING AUTHORITY:**
The ED (IT)/CIO, Information Technology Division, Airports Authority of India, New Administrative Block, Safdarjung Airport, New Delhi shall act as paying authority.
6. All other terms and conditions as specified in the tender shall be strictly complied by the vendor.