



दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का एक संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

No. DMRC/Tender(O&M)/OEM-1036/2021/1079/3057

Date: 07.04.2022

LETTER OF ACCEPTANCE

M/s Arctic Engineering Services
301, VARDHMAN CHAMBER II, PLOT NO. 21,
G BLOCK, COMMUNITY CENTRE VIKASPURI,
NEW DELHI-18, TEL: 8743954555

Sub: Contract: OEM-1036: "Comprehensive Annual Maintenance Contract of Carrier & York Make Water cooled Chiller of Airport Express Line for Three Years".

Ref: (i) Online Open Tender submission on e-tendering portal on 17.01.2022.
(ii) Financial bid opened on 23.03.2022.

Dear Sir,

1. With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above mentioned work at total cost of **₹1,59,92,384.03 (Rupees One Crore Fifty Nine Lakh Ninety Two Thousand Three Hundred Eighty four and three Paise Only)** including all taxes, duties, octroi, royalties etc.
2. This 'Letter of Acceptance' is sent herewith to you in duplicate. You are required to return one copy of it duly signed by you on all pages indicating "**Unconditional Acceptance**" thereof so as to reach the undersigned within seven days of the receipt of this letter.
3. This "Letter of acceptance" shall be treated as "Notice to Proceed" as defined in clause 8.1 of GCC and the completion period for this work is **03 (Three) Years** from the date of commencement of work i.e. 18.04.2022.
4. You shall ensure full compliance with Tax Laws of India with regard to this contract and shall be solely responsible for the same. You shall keep the employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof which may arise.

गबदु राम चौधरी / Gabdu Ram Choudhary
उप मुख्य अभियंता / निदेशक / आ. एवं ए. / Dy. CE / Tender / O&M
दिल्ली मेट्रो रेल कॉर्पोरेशन लि / Delhi Metro Rail Corp. Ltd.
मेट्रो भवन, बाराखंबा रोड, नई दिल्ली-11
Metro Bhawan, Barakhamba Road, New Delhi-11

5. JGM/E&M/O&M of this organization will be the Engineer for this contract.
6. You are requested to contact the JGM/E&M/O&M immediately for further necessary action in this matter and to start the work from 18.04.2022 or as per the instructions of Engineer.
7. All the works shall be executed in accordance with the specifications stipulated in Tender.
8. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause No. F4 and F5 of Instructions to Tenderers (ITT) regarding signing of agreement within 45 days from the issue of Letter of Acceptance and submission of performance security within 30 days from the date of receipt of LOA. Further, it is pertinent to mention that delay in submission of performance security shall attract penal interest/lead to termination as per clause 4.2 of GCC.
9. You are instructed to register yourself on vendor payment portal on receiving the LOA. The instructions to do the same are provided in Annexure-A.

Thanking you,

Yours sincerely,
For Delhi Metro Rail Corporation Limited


07/04/2022
(Gabdu Ram Choudhary)
Dy. CE/Tender (O&M)

Encl: - One Copy of this letter in duplicate, Annexure-A.

गबदु राम चौधरी / Gabdu Ram Choudhary
उप मध्य प्रबन्धक / मिनिस्टर ऑफ़ एर / Dy. CE / Tender / O&M
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ANNEXURE A

In order to facilitate contract management and ensure timely processing of requests made by the vendor, DMRC has implemented the Vendor Payment Portal that will allow the vendor to register themselves, raise payment requests, modify vendor information and request variation in contract. The portal will provide updates to the vendor and DMRC of the current status of the process and help to ensure timely action.

To register on the portal follow these steps

1. Go to : **<https://vpp.dmrc.org>**
2. Click on vendor sign up button.
3. Enter the required contact information and contract details.
4. The information about nodal officer may be obtained from engineer-in-charge
5. Click on submit button.
6. You will get the message "Your request has been sent to the nodal officer for verification. Once verified, you will receive notification via email and sms."

In case of any queries, click the help button on the landing page:

1. Queries can be sent on the following email id : **vpp.support@dmrc.org**
2. User manual is available by clicking the button: "Download vendor user manual" on the help page