



CIN: U74899 DL 1995 GOI 068150

दूरभाष Tel. : 23417910/12

फैक्स Fax : 23417921

दिल्ली मेट्रो रेल कॉर्पोरेशन लि० DELHI METRO RAIL CORPORATION LTD.

(भारत सरकार एवं दिल्ली सरकार का एक संयुक्त उपक्रम)

(A JOINT VENTURE OF GOVERNMENT OF INDIA AND GOVT. OF DELHI)

File No. DMRC/20/IV-062/2021

Date- 15.03.2022

LETTER OF ACCEPTANCE

To,

M/s Airtel Payments Bank Limited

Airtel Centre, Plot no.16,

Udyog Vihar, Phase IV,

Gurugram, Haryana, 122015

Mobile: 9972099955

Email: a.ganesh@airtelbank.com

KIND ATTN: Mr. A Ganesh (Chief Operating Officer)

Sub: "Contract OSR-01/2021: Selecting Third party websites/ Mobile app for online and mobile transaction for DMRC smart card recharge"– Letter of Acceptance (LOA).

Ref:

- Your online tender submission for the subject work on www.eprocure.gov.in opened on 14.01.2022.
- Post bid clarifications asked online on 28.01.2022 for which replies submitted online on 04.02.2022.
- Online opening of the financial bids on 28.02.2022.

Dear Sir,

- With reference to above, Letter of Acceptance (LOA) is hereby issued to you for the above-mentioned work at the total cost of **Rs. 13,30,00,199/- (Rupees Thirteen Crore Thirty Lac One Hundred Ninety Nine Only) excluding GST.** GST, as applicable will be payable by the Bidder in addition to the fixed lump sum amount mentioned above.
- One time Upfront Money shall be paid to DMRC in the form of Pay Order/Demand Draft/NEFT/RTGS within 30 days from the date of issue of this Letter of Acceptance i.e. upto 13.04.2022
- This Letter of Acceptance is sent herewith to you in duplicate. You are requested to return one copy of it duly acknowledged and signed by authorized signatory on all pages indicating "Unconditional Acceptance" thereof so as to

[Signature] 15/3/22

(मेट्रो भवन, फायर ब्रिगेड लेन बाराखंबा रोड, नई दिल्ली-110001)

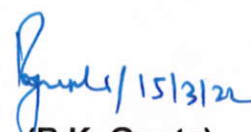
Metro Bhawan, Fire Brigade Lane, Barakhamba Road, New Delhi-110001

reach the undersigned within one week of the receipt of this letter (as per Clause 3.28 of Instructions to Tenderers ITT).

4. The Performance Security for Rs.1,00,00,000/- (Rs. One Crore Only) shall also be submitted in terms of ITT Clause 3.11 of RFP within 30 (thirty) days of receipt of the Letter of Acceptance i.e upto 13.04.2022.
5. Transaction Charges: In terms of clause 11 of Section 5 (Scope of Work) of RFP, DMRC will pay 1% of transaction charges for successful transaction with applicable taxes except for UPI based transaction. DMRC will pay NIL transaction charges for recharge through UPI based transactions.
6. You shall ensure full compliance with Tax Laws and Labour Laws of India with regard to this Contract and shall be solely responsible for the same. You shall keep the Employer fully indemnified against your liability of tax, interest, penalty etc. in respect thereof, which may arise.
7. The period of contract shall be **03 (three) years (plus 16 weeks for interface, deployment, testing and commissioning)** from 21.03.2022. Key dates as per clause 10 of section 5 (Scope of work) of RFP shall be followed.
8. You are instructed to register on the vendor payment portal of DMRC. The instructions to the same are provided in the enclosed Annexure-A.
9. **GM/Tele/O&M** of this organization will be the Engineer for this Contract. You are requested to contact the **GM/Tele/O&M** immediately for further necessary action in this matter and to start the work.
10. In terms of ITT Clause 3.29.2 of RFP, Contract Agreement shall be executed within 30 days of receipt of LOA payment i.e. One Time Upfront and Performance Security.
11. All the work shall be executed in accordance with the specifications stipulated in Tender.
12. It may please be noted that until a formal agreement is executed, this letter will constitute a binding Contract between you and DMRC. Please take necessary action as required vide Clause Nos. 3.11 and 3.29 of Instructions to Tenderers (ITT) regarding submission of upfront money/Performance Security and signing of Agreement.

Thanking you,

Yours Sincerely,


(R.K. Gupta)

Sr. General Manager/Contract
For and on behalf of Delhi Metro Rail Corporation Ltd.

Encl: One copy of this letter in duplicate

In order to facilitate contract management and ensure timely processing of requests made by the vendor, DMRC has implemented the Vendor Payment Portal that will allow the vendor to register themselves, raise payment requests, modify vendor information and request variation in contract. The portal will provide updates to the vendor and DMRC of the current status of the process and help to ensure timely action.

To register on the portal, follow these steps:

1. Go to: <https://vpp.dmrc.org>
2. Click on vendor sign up button
3. Enter the required contact information and contract details.
4. The information about nodal officer may be obtained from engineer-in-charge
5. Click on submit button.
6. You will get the message "Your request has been sent to the nodal officer for verification. Once verified, you will receive notification via email and sms".

In case of any queries, click the help button on the landing page:

1. Queries can be sent on the following email id : vpp.support@dmrc.org
2. User manual is available by clicking the button: "Download vendor user manual" on the help page.


15/3/22