

NAME OF WORK: Comprehensive Annual Maintenance Contract for computers, network items and other peripherals along with ARC for passive network items at O/o RED(NER), AAI, RHQ for 3 years

TENDER NO.: AAI/NER/RHQ/IT/CAMC-2021 **Date:** 21/10/2021

Tender ID: 2021_AAI_92162

Technical Evaluation post clarification for Shortfall documents :

Sl. No.	Name of Bidder	Clarification Sought from Bidder	Reply from Bidder
1	M/s Trade and Technology	(i) Need to submit TDS certificate for claim of experience [clause 2.2.6, Section-II] (ii) Need to submit atleast one PO along with Completion Certificate related to ARC/ supply of IT items (iii) Need to submit ISO 20001 and 27001 certificates (iv) Need to submit MSME/ NSIC certificate valid for "supply" (v) Need to submit datasheets of the Make/ Model for passive network items offered, with the specifications marked/ highlighted as per clause 10.1.2 & 10.1.6 of Tender document	(i) Submitted (ii) Submitted (iii) Not submitted (iv) Not submitted (v) Submitted
2	M/s Sirius Global Ltd.	(i) Need to submit MSME/ NSIC certificate valid for "supply" (ii) Need to submit datasheets of the Make/ Model for passive network items offered, with the specifications marked/ highlighted as per clause 10.1.2 & 10.1.6 of Tender document	(i) Not submitted. (ii) Submitted
3	M/s Pioneer E-solutions	(i) Need to submit datasheets of the Make/ Model for passive network items offered, with the specifications marked/ highlighted as per clause 10.1.2 & 10.1.6 of Tender document	Submitted.
4	M/s Pecon Software Ltd.	(i) Bidder to submit Work experience and Completion Certificate as per Clause 2.2.5, Section-II. [One Work order of value equal to 80% or more of the estimated cost or two separate Works Orders, each for a value equal to or more than 50% of the estimated cost or three separate Work Orders, each for a value equal to or more than 40% of the estimated cost in last 7 years ending on 31/03/2021] (ii) Need to submit atleast one PO along with Completion certificate related to ARC/ supply of IT items	(i) Submitted PO copies. But Work order values do not comply as per Clause 2.2.3, Section-II of Tender Document (ii) Not submitted

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	M/s Pace Business	(i) Need to submit Make/Model (Annexure-XV) (ii) NSIC certificate valid till 01.09.2021 only. Need to submit valid NSIC certificate for "supply". (iii) Need to submit datasheets of the Make/ Model for passive network items offered, with the specifications marked/ highlighted as per clause 10.1.2 & 10.1.6 of Tender document	(i) Submitted. (ii) Submitted. (iii) Submitted
6	M/s Hue Service Pvt. Ltd.	(i) Need to submit atleast one PO along with Completion Certificate related to ARC/ supply of IT items	Submitted.
7	M/s Accel Ltd.	(i) Need to submit Unconditional Acceptance (Annexure-III, Page-45) (ii) Need to provide Contact details of client (iii) Need to submit Power of Attorney in Stamp paper (iv) Need to submit ISO 27001 (v) Need to submit Technical compliance sheet (Annexure- XVII) with seal and signature (vi) Need to submit Make / Model (Annexure-XV) (vii) Need to submit signed copy of Tender document (viii) Need to submit MSME/ NSIC certificate valid for "supply" (ix) Need to submit atleast one PO along with Completion Certificate related to ARC/ supply of IT items (x) Completion certificate submitted. But corresponding POs not submitted. (Ref. PO: AMC of PC, Printer, Server, Online UPS & Network Active components at OPTCL) (xi) Need to submit datasheets of the Make/ Model for passive network items offered, with the specifications marked/ highlighted as per clause 10.1.2 & 10.1.6 of Tender document	(i) Submitted (ii) Submitted (iii) Submitted (iv) Submitted (v) Submitted (vi) Submitted (vii) Submitted (viii) Submitted MSME certificate valid for "Services" only (ix) Not submitted (x) Submitted (xi) Not submitted
Committee observation and recommendation:			
The Technical bid qualifiers are M/s Pioneer E Solutions, M/s Pace Business and M/s Hue Service Pvt. Ltd. It is recommended to accept their Technical bids.			

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