



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA



BN9290/8332:0414
ISO 9001: 2008

Ref No. AAI/KOL/CNS-STORE/TELE-EPABX-AMC/WO/2021-22

Date: 07.10.2021

To:
M/s. Rama Telecom Pvt. Ltd,
Room F-81 Kamalalaya Centre, 156A, Lenin Sarani Kol-700013
E-mail: - info@ramatelecom.net; phone no.-03340627025/40640152

Subject: - **WORK ORDER FOR ANNUAL MAINTENANCE CONTRACT FOR MAINTENANCE OF TELEPHONE LINES & TELEPHONE INSTRUMENTS WITH MATERIALS AT NSCBI AIRPORT, KOLKATA**

Sir,

Reference is made to Your Bid Quotation against our E-Tender notification Number 2021_AAI_85830_1 for the subject mentioned above. On behalf of the Chairman, AAI, The General Manager (CNS) Kolkata is pleased to accept your offer and a firm work order is hereby placed on M/s. Rama Telecom Pvt. Ltd. The details of items and other terms and condition are as mentioned in the above referred Tender.

AMC Period: 1st October 2021 to 30th September 2022.

1. Term of service

Sl. No.	Service Details	AMC Charge (Excluding EPF, ESI, Bonus, P Tax & GST), Including Telephone materials cost
1.	Annual Maintenance contract for Maintenance of EPABX Telephone lines Telephone Instruments (Including rosette box, telephone cord, coil cord & spares required for telephone instrument repair) at NSCBI Airport, Operational Complex, Garui Transmitter station, Badu Receiver station, Old Remote Receiver station, Airport Residential Colony and Runway Site installations i.e. ILS, RADARS, OM, OL, LLZ, DVOR, SMR etc.)	10,80,144.00

2. Bill of material

Sl. No.	Description of Work As per Annexure-VIII	Quantity	Unit
1	Skilled Labour	02 nos.	per month
2	Semi-Skilled Labour	02 nos.	per month
3	Line Cord	10 nos.	per month
4	Coil Cord	10 nos.	per month
5	Rosette Box	05 nos.	per month
6	Items required for repair of Telephone Set	05 nos.	per month
7	Cleaning Materials & sundries	01 no.	per month

3. Terms of Payment:

3.1 The engaged manpower deputed by Contractor to be paid wages by crediting the wages in their respective bank accounts through ECS after obtaining authorization from the contract workers and minimum Daily wages rate as per latest order of CLC to be paid to the Skilled & Semi-Skilled per person per day & PF, ESI, Bonus has to be paid by the agency as per the rules. If Wages/DA is increased, then Enhanced DA shall be paid to all the engaged person accordingly by the agency as per CLC Order.

3.2 The Contractor shall make the payment to the workers within 7th day of every month positively.

3.3 The payment for AMC shall be made on QUARTERLY basis after the production of bill, Bank statement, GST challan, EPF, ESI statement & challan, Attendance, Bonus & Pay slip subject to satisfactory performance or any other taxes applicable shall be governed by the Govt. policies to the O/o The General Manager (CNS), AAI, NSCBI Airport, Kolkata-52 at the end of each quarter.

3.4 The ESI, PF and Bonus amount paid to the statutory authority by the contractor shall be reimbursed on actual basis on submission of documentary evidence. The ESI, EPF and Bonus have to be paid by the agency as per the prevailing rules of Central Govt. (CLC).

3.5 The contractor shall submit the cancelled check/bank details along with Invoice/Bills.

3.6 AAI Kolkata GSTIN NO. 19AAACA6412D1Z5.

4. You are requested to submit the following documents to this office to complete the AMC process:-

- Acceptance of the AMC offer. Enclosed two copies of this work order; one copy may be returned to this office after signing as an acceptance of this work order.
- The successful bidder shall submit an unqualified Contract performance guarantee (in lieu of Contract Performance security) of the value equivalent to 03% (three percent) of the total price to AAI in the form of an irrevocable and unconditional bank guarantee on scheduled commercial bank as per Performa attached as Annexure-III. The guarantee shall be submitted within 15 calendar days of the issue of letter of acceptance of his bid and will be valid till 90 days after the end of the period of support/warranty. In case successful bidder fails to submit the PBG within stipulated period, interest @ 12% p.a. on performance Guarantee amount would be levied (non-refundable) for delayed period of submission and shall be deducted from EMD or First running Bill Execution of agreement (Annexure-V) on a Rs. 100/- Non-judicial stamp paper.
- This letter of award of the work shall from the part of the contract and all Terms & conditions mentioned in AAI E-Tender No. ER-11020(19)/3/2021-CNS-ER (Tender Id: 2021_AAI_85830_1) published in website www.etenders.gov.in shall be applicable on this contract / Work Order and shall remain unchanged and binding to both the parties i.e. AAI and M/s. Rama Telecom Pvt. Ltd.
- M/s. Rama Telecom Pvt. Ltd. is required to enter into an agreement to be signed on Rs.100/- non-judicial stamp paper (to be stamped in accordance with stamp act) with Airports Authority of India within 15 days from the Effective Date. The format of the agreement is enclosed as "Annexure-V" of this letter awarding work.
- All other terms & condition as mentioned in the E-Tender Number 2021_AAI_85830_1 is applicable.

Yours Sincerely,

Chandan Jaiswara
(CHANDAN JAISWARA)

MGR (ELEX)-In-charge
For General Manager (CNS) Kolkata
Airports Authority of India, NSCBI airport.
Encl: As mentioned above.

Copy to: (1) GM(FIN) (2) DGM(STORE)

चंदन जैसवारा / CHANDAN JAISWARA
मैनेजर (ई.एल.ई.एक्स) / Manager (ELEX)
भा.वि.प्रा. / A.A.I.
नेसु च.ब.अं. हवाई अड्डा / N.S.C.B.I. Airport
कोलकाता / Kolkata 700 052