



भारतीय विमानपत्तन प्राधिकरण
Airports Authority of India

संख्या : भा.वि.प्रा./बीजीएम/टीएम-एमईएसएस/2021/1233-40.

दिनांक : 17/12/2021.

सेवा में,

**M/s. DUSTERS TOTAL SOLUTION SERVICES PVT. LTD.,
Corporate Miller, 3rd Floor,
#332/1, Thimmaiah Road,
Vasanth Nagar, Bengaluru – 560 052.**

**विषय/Sub: "Mechanized Environmental Support Services (Up-Keeping) of
Terminal Building & Ancillary buildings at Belagavi Airport."**

**Ref: 1. E-Tender ID No: 2021_AAI_81062_2
2. Technical Bid Opened on 12.10.2021
3. Financial Bid Opened on 25.11.2021**

महोदय/महोदया Sir/Madam,

Reference is made to your e-tender for the work of **"Mechanized Environmental Support Services (Up-Keeping) of Terminal Building & Ancillary buildings at Belagavi Airport"** (Three (03) years period) and extendable for further Two (02) years subject to satisfactory performance.

The competent authority has accepted your offer on behalf of chairman AAI, i.r.o above work for 3 (three) years period for an amount of **Rs. 1,47,19,472.00 (Rupees One Crore Forty One Lakhs Thirty Five Thousand Four Hundred and Fifty Four Only)** which is **21% below the Justified amount of Rs. 1,85,70,952.00 + applicable GST.** The rate quoted is excluding GST, ESI, EPF and Bonus. The Airport Director, AAI, Belagavi is pleased to place the work order as per the Annexure-A, General & Special Terms and conditions of Contract indicated here-under and as per the e-NIT/ Tender Document.

1. Reference is made to your e-tender for the work of **"Mechanized Environmental Support Services (Up-Keeping) of Terminal Building & Ancillary buildings at Belagavi Airport"** (Three (03) years period) and extendable for further Two (02) years subject to satisfactory performance.
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- quoted is excluding GST, ESI, EPF and Bonus. The Airport Director, AAI, Belagavi is pleased to place the work order as per the Annexure , Terms and conditions indicated hereunder and as per the e-NIT/ Tender Document.
3. The period of work shall be for three (03) Years which shall be reckoned from 1st January 2022. The contract period can be extended for further Two (02) years subject to satisfactory performance.
 4. You are requested to attend the office of the Airport Director, AAI, Belagavi Airport within 15 (Fifteen) days from the date of issue of this order to sign and complete the contract agreement. The contract agreement, in duplicate, shall be executed on judicial stamp paper of value of Rs. 500.00/- (Rupees Five Hundred Only) and the cost of the stamp shall be borne by you. This award letter will form part of the agreement.
 5. The rates quoted shall be inclusive of all applicable taxes/ charges except GST, ESI, EPF and bonus. GST amount is payable for taxable supply/ service provided by agency against a valid tax invoice and as per the prevailing rates applicable at the time of billing.
 6. The EPF, ESI and Bonus amount will be paid to the employees engaged for the said work as per prevailing labour, PF, ESI rules and the amount towards will be reimbursed after submission of the proper documentary proof on actual payment. The work shall be executed as per the specifications as indicated in the schedule of work & agreement.
 7. The contractor shall be required to deploy the minimum machinery / equipment as per clause SCC 13.1 & 13.2, Biometric attendance system SCC 13.2.1, Other equipment's/tools/accessories as per SCC 28.1 & 28.2, Chemicals and consumables as per SCC 28.3 and 28.3.1, cleaning of tools and consumables as per SCC 28.4 and 28.5, Minimum manpower as per SCC 29.2 and Uniform as per clause SCC 29.5, facility officer/Manager of 01. No as per SCC 42.9 failing which the penalty shall be imposed as per the relevant clauses. The deployment has to be in consultation with the Airport Director, AAI Belagavi or his authorized representative.
 8. The Contractor has to submit third party insurances as per clause SCC 11, and AMC status for all machinery as per clause SCC 14.6.4 shall submit actual monthly consumption quantity of consumables, shall provide manpower and training levels as per SCC 42.9 shall place a SOP for checking cleanliness standard as per clause SCC 42.13 failing which the respective penalty clause shall be evoked.
 9. The contractor has to ensure the cleaning frequency as specified in the scope of work SCC 29.1 and also ensure the required cleanliness standard (CSI rating of 4.50 as on date) as per SCC 39.
 10. The contractor has to ensure timely check and placement of the consumable of approved quality as specified in clause SCC 28.3 and ensure cleanliness of the terminal premises, any compliant received shall attract the penalty as per the relevant clause specified.

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11. The contractor has to arrange all the machineries as per clause SCC 13.1 & 13.2 and are to be positioned in respective places before commencement of work.
12. Work shall be carried out as per the terms and conditions and scope of work given in the contract.
13. You are requested to comply with the provision of Contract Labour (Regulation and Abolition) Act 1970 and Contract Labour (Regulation and Abolition) Central rules 1971 and minimum wages and rules thereof Central and State Governments.
14. The contractor will be required to abide by all applicable labour laws. The contractor shall display "Labour Board" as per GCC Appendix III.
15. The Contractor has to obtain labour license as per the relevant act before commencement of the work.
16. The charges for insurance of PIC /AEP etc., if any shall be borne by the contractor. No labour shall be allowed to enter in the Airport premises without valid PIC/AEP.
17. The contractor shall abide by all the terms and conditions, Rules and Regulations of AAI as may be enforced from time to time.
18. You are also directed to contact Airport Director, AAI, Belagavi Airport immediately who or his authorized representative will arrange to hand over the site to you.
19. Any further correspondence in connection with the contract should normally be addressed to the Airport Director, AAI, Belagavi Airport.
20. The Workers shall subject themselves to physical verification and frisking while entering or leaving the airport premises or at any time while on duty by the authorized representative of the authority or any other security agency appointed for the purpose.
21. The Authorized representative shall report to Asst. General Manager (ATSEP)/HOD-Terminal Management to submit the sheet showing deployment of labours and for any other specific instructions on daily basis.
22. Any damages caused to AAI property while executing the work shall be viewed seriously and the same will be recovered from contractor's Payments.
23. The bill in triplicate shall be submitted for payment of all running bills.
24. This work order is allotted the number AAI/BGM/TM/MESS-Terminal/2021/ dt. 17.12.2021 which shall be quoted by you for all future correspondence in connection with this work order.
25. The manpower/consumable requirement mentioned in the tender, have been worked out on the basis of normal traffic movement/growth scenario of pre COVID-19 pandemic. However, the actual required manpower and average monthly consumables will be assessed and reviewed by a constituted committee (will be constituted by Airport Director every quarter from the beginning of contract, considering the present footfall/traffic & forecast in near future). This process of quarterly assessment & revision of

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- manpower & consumable will be continued until the normalcy of footfall/traffic i.e. pre COVID-19 footfall/traffic as per GCC clause 37.
26. Please acknowledge the receipt and return the duplicate copy of this letter enclosed herewith after signing it, to the undersigned as a token of acceptance.

धन्यवाद,

भवेदीय,

(पी.एस.देसाई)

सहा. महाप्रबन्धक (एटीएसईपी)

सहायक महाप्रबन्धक (एटीएसईपी)
कृते विमानपत्तन निदेशक
Assistant General Manager (ATSEP)

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बेलगावी हवाईमंडा, सांबरा-५९११२४
Belagavi Airport, Samba-591124

Encl: Schedule of Works – Annexure-A.

प्रतिलिपि :-

1. क्षेत्रीय कार्यपालक निदेशक, भाविप्रा, दक्षिणी क्षेत्र, चेन्नई - 600027.
2. संयुक्त महाप्रबंधक (प्रचालन), भाविप्रा, दक्षिणी क्षेत्र, चेन्नई - 600027.
3. महाप्रबंधक (वित्त व लेखा), भाविप्रा, दक्षिणी क्षेत्र, चेन्नई - 600027.

आंतरिक :-

1. उप महाप्रबंधक (एटीएम)/ मुख्य सुरक्षा अधिकारी, भाविप्रा, बेलगावी हवाईमंडा, सांबरा, बेलगावी-591124.
2. सहायक महाप्रबंधक (विद्युत), भाविप्रा, बेलगावी हवाईमंडा, सांबरा, बेलगावी-591124.
3. सहायक महाप्रबंधक (सिविल), भाविप्रा, बेलगावी हवाईमंडा, सांबरा, बेलगावी-591124.
4. वरिष्ठ सहायक (टर्मिनल प्रबंधन), बेलगावी हवाईमंडा, सांबरा, बेलगावी-591124.

(पी.एस.देसाई)

सहा. महाप्रबन्धक (एटीएसईपी)

कृते विमानपत्तन निदेशक
सहायक महाप्रबंधक (एटीएसईपी)
Assistant General Manager (ATSEP)

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Annexure –A

Name of Work:- MESS(Up-Keeping) of Terminal Building and Ancillary Buildings at Belagavi Airport.

Schedule of Works

Sl.No	Item Description	Quantity In SqM	Units	Unit Basic Rate In INR	Total Amount (All inclusive except GST)	Total Amount in words
1	MESS PAX FLOOR: Mechanized Environmental Support Services (Up-keeping) and Maintenance of Terminal Complex (excluding toilets) including scrubbing and cleaning, wet and dry vacuum cleaning of floors, Internal/External walls including cleaning of metal Accessories /surfaces etc. Complete with labour, materials and machines as required as per scope of work. (Passenger Area) (Rate quoted for 2 shifts)	2836.31	Per Month Per SqM	37.00	104943.47	INR One Lakh Four Thousand Nine Hundred & Forty three and Paise Forty-Seven only
2	MESS PAX TOILET : Mechanized Environmental Support Services and maintenance of PAX Toilet blocks in Terminal Complex including scrubbing and cleaning of floors, tiles, Counters, Walls, sanitary fixtures & fittings and cleaning of metal accessories etc. Providing toilets papers, soaps, sanitary cubes, freshener sticks (where automatic dispensers are not available) etc. complete with Dedicated labour, materials & machines as required as per scope of work. (Passenger Area Toilet) (Rate quoted for 2 shifts)	190.40	Per Month Per SqM	111.00	21134.40	INR Twenty-One thousand One Hundred & Thirty-four and Paise Forty only
3	PAX SOFA CARPET: Mechanized Environmental Support Services and maintenance of passenger chairs, sofas, carpets in terminal Buildings including (Passenger Area) cleaning/ shampooing etc. complete with labour, materials & machines as required as per scope of work.(Passenger Area) (Rate quoted for 2 shifts)	519.18	Per Month Per SqM	18.00	9345.24	INR Nine Thousand Three Hundred & Forty Five & Paise Twenty Four only.
4	MESS PAVED: Mechanized Environmental Support Services and Maintenance of Paved/ Metalled areas i.e. BMA, kerbed area, footpaths etc. of Airport Complex complete with labour, materials & machines as required as per scope of work. (Passenger & Non-Pax Area) (Rate quoted for 2 shifts)	2615.830	Per Month Per SqM	20.00	52316.60	INR Fifty-two Thousand Three Hundred & Sixteen and Paise Sixty only.
5	OPS Area & Road: Environmental Support Services and Maintenance of operational area /apron area/approach roads etc. of Airport Complex complete with labour, materials as Required as per scope of work. (Passenger & Non-Pax Area) (Rate quoted for 2 shifts)	4219.40	Per Month Per SqM	8.00	33755.20	INR Thirty Three Thousand Seven Hundred & Fifty-five and Paise Twenty only.
6	ESS NPAX FLOOR : Environmental Support Services (Up-keeping) and Maintenance of offices / Ancillary Buildings (excluding toilets) including scrubbing and cleaning , Internal / External walls including, cleaning of metal accessories /surfaces etc. Complete with labour, materials as required. (Non Passenger Area) (Rate quoted for ONE shift)	3249.95	Per Month Per SqM	33.00	107248.35	INR One Lakh Seven Thousand Two hundred & Forty-Eight and Paise Thirty-five only.
7	NPAX GLASS FAÇADE: Environmental Support Services (Up-keeping of external / internal façade, cladding, glass panes/partitions & false ceiling) of buildings complete with labor, materials & machines as required as per scope of work. (Non Passenger Area) (Rate quoted for ONE shift)	171.20	Per Month Per SqM	30.00	5136.00	INR Five Thousand One Hundred & Thirty-six only.
8	MESS NPAX TOILET: Mechanized Environmental Support Services and maintenance of Toilet blocks in offices / Ancillary Buildings including scrubbing and cleaning of floors, tiles, Counters, Walls, sanitary fixtures & fittings and cleaning of metal accessories etc. Providing toilets papers, soaps, sanitary cubes, freshener sticks (where automatic dispensers are not available) etc. complete with labour & materials as required as per scope of work.(Non-Passenger Area Toilet) (Rate quoted for ONE shift)	212.70	Per Month Per SqM	120.00	25524.00	INR Twenty-Five Thousand Five Hundred & Twenty-four only.

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9	NPAX SOFA CARPET: Mechanized Environmental Support Services and maintenance of NPAX Chairs, sofas, carpets in Terminal buildings including cleaning/ dusting/ shampooing etc. complete with labour, materials & machines as required.. (Non-Passenger Area) (Rate quoted for ONE shift)	45.96	Per Month Per SqM	50.00	2298.00	INR Two Thousand Two Hundred & Ninety-eight only.
10	PAX GLASS FAÇADE: Mechanized Environmental Support Services (Up-keeping of external / internal façade, cladding, glass panes/partitions/columns) of buildings complete with labour, materials & machines as required as per scope of work. (Passenger Area)(Rate quoted for ONE shift)	2941.83	Per Month Per SqM	10.00	29418.30	INR Twenty-Nine Thousand Four Hundred & Eighteen and Paise Thirty only.
11	PAX SPACE FRAME/ OPEN TRUSS : Mechanized Environmental Support Services (Up-keeping of steel space frame / truss structure) of buildings complete with labour, materials & machines as required as per scope of work. (Passenger Area) (Total area 5623.29 sq mtr is to be cleaned at least Once in 6 months and on need basis.) (Rate quoted for ONE shift)	937.215	Per Month Per SqM	18.00	16869.87	INR Sixteen Thousand Eight Hundred & Sixty-Nine and Paise Eighty-seven only.
12	PAX FALSE CEILING : Mechanized Environmental Support Services (Up-keeping of false ceiling) of buildings complete with labour, materials & machines as required as per scope of work (Passenger Area) (Total area 67.2 sq mtr is to be cleaned at least once in 6 months and on need basis.) (Rate quoted for ONE shift)	11.20	Per Month Per SqM	79.00	884.80	INR Eight Hundred & Eighty-Four and Paise Eighty only
Total Amount Quoted for Man, Material & Machinery					408874.23	INR Four Lakh Eight Thousand Eight Hundred & Seventy-Four and Paise Twenty-three only.

[Signature]
सहायक महाप्रबंधक (एटीएसईपी)
Assistant General Manager (ATSEP)
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