



To

M/s Dusters Total Solutions services Pvt. Ltd.
332/1, Corporate Miller, 3rd Floor,
Thimmaiah road, Vasanth Nagar
Bangaluru-560052
Ph -8220005308

Name of Work: - “Mechanized Environmental Support Services (Up-Keeping) of Terminal Building& Ancillary buildings at Tuticorin Airport.”

Ref: 1. E-Tender ID No: 2021_AAI_77740_1

2. Technical Bid Opened on 07.06.2021

3. Financial Bid Opened on 06.07.2021

Dear Sir

Reference is made to your e-tender for the work of “**Mechanized Environmental Support Services (Up-Keeping) of Terminal Building& Ancillary buildings at Tuticorin Airport**” (Three (03) years period) and extendable for further Two (02) years subject to satisfactory performance.

The competent authority has accepted your offer on behalf of chairman AAI i.r.o above work for 3 (three) years period for an amount of **Rs.46,63,926.00 (Rupees Forty-Six Lakh Sixty-Three Thousand Nine Hundered and Twenty-Six Only)** (for Three Years) plus applicable GST and which is 20.61% below the estimated cost put to tender of Rs. 58,75,229.00. (Excluding GST).The rate quoted is excluding GST, ESI, EPF and Bonus. AAI is pleased to place the work order as per the Annexure & terms and conditions indicated hereunder and as per the NIT/ Tender Document.

1. The period of work shall be for three (03) Years which shall be reckoned from 13th July 2021. The contract period can be extended for further Two (02) years subject to satisfactory performance.
2. You are requested to attend the office of the Airport Director, AAI, Tuticorin Airport within 15(Fifteen) days from the date of issue of this order to sign and complete the contract agreement. The contract agreement shall be executed on judicial stamp paper of value of Rs. 200.00/- (Rupees Tne Hundred Only) and the cost of the stamp shall be borne by you. This award letter will form part of the agreement.



3. The rates quoted shall be inclusive of all applicable taxes/ charges except GST, ESI, EPF and bonus. GST amount is payable for taxable supply/ service provided by agency against a valid tax invoice and as per the prevailing rates applicable at the time of billing.
4. The EPF, ESI and Bonus amount will be paid to the employees engaged for the said work as per prevailing labour, PF, ESI rules and the amount towards will be reimbursed after submission of the proper documentary proof on actual payment. The work shall be executed as per the specifications as indicated in the schedule of work & agreement.
5. The contractor shall be required to deploy the minimum machinery / equipment as per clause SCC 13.1 & 13.2, Biometric attendance system SCC 13.2.1, Other equipment's/tools/accessories as per SCC 28.1& 28.2, Chemicals and consumables as per SCC 28.3 and 28.3.1, cleaning of tools and consumables as per SCC 28.4 and 28.5, Minimum manpower as per SCC 29.2 and Uniform as per clause SCC 29.5, failing which the penalty shall be imposed as per the relevant clauses. The deployment has to be in consultation with the Airport Director, AAI Tuticorin or his authorized representative.
6. The Contractor has to submit third party insurances as per clause SCC 11, and AMC status for all machinery as per clause SCC 14.6.4 shall submit actual monthly consumption quantity of consumables, shall provide manpower and training levels as per SCC 42.9 shall place a SOP for checking cleanliness standard as per clause SCC 42.13 failing which the respective penalty clause shall be evoked.
7. The contractor has to ensure the cleaning frequency as specified in the scope of work SCC 29.1 and also ensure the required cleanliness standard (CSI rating of 4.50 as on date) as per SCC 39.
8. The contractor has to ensure timely check and placement of the consumable of approved quality as specified in clause SCC 28.3 and ensure cleanliness of the terminal premises, any compliant received shall attract the penalty as per the relevant clause specified.
9. The contractor has to arrange all the machineries as per clause SCC 13.1 & 13.2 and are to be positioned in respective places before commencement of work.
10. The Contractor is required to make payments to all the persons employed by them for this work as prescribed under the minimum Wages Act and all the related statutory provisions applicable there to on or before 7th of every month failing which shall attract penalty as per SCC 5.3.



11. Work shall be carried out as per the terms and conditions and scope of work given in the contract.
12. You are requested to comply with the provision of Contract Labour (Regulation and Abolition) Act 1970 and Contract Labour (Regulation and Abolition) Central rules 1971 and minimum wages and rules thereof Central and State Governments.
13. The contractor will be required to abide by all applicable labour laws. The contractor shall display "Labour Board" as per GCC Appendix III.
14. The Contractor has to obtain labour license as per the relevant act before commencement of the work.
15. The charges for insurance of PIC /AEP etc., if any shall be borne by the contractor. No labour shall be allowed to enter in the Airport premises without valid PIC/AEP.
16. The contractor shall abide by all the terms and conditions, Rules and Regulations of AAI as may be enforced from time to time.
17. You are also directed to contact Airport Director, AAI, Tuticorin Airport immediately who or his authorized representative will arrange to hand over the site to you.
18. Any further correspondence in connection with the contract should normally be addressed to the Airport Director, AAI, Tuticorin Airport.
19. The Workers shall subject themselves to physical verification and frisking while entering or leaving the airport premises or at any time while on duty by the authorized representative of the authority or any other security agency appointed for the purpose.
20. The Authorized representative shall report to Terminal Manager (OPS) to submit the sheet showing deployment of labours and for any other specific instructions on daily basis.
21. Any damages caused to AAI property while executing the work shall be viewed seriously and the same will be recovered from contractor's Payments.
22. The bill in triplicate shall be submitted for payment of all running bills.
23. This work order is allotted the number **AAI/TUT/APD/MESS-Terminal/WO-01/2021 dated 10.07.2021** which shall be quoted by you for all future correspondence in connection with this work order.



24. The manpower/consumable requirement mentioned in the tender, have been worked out on the basis of normal traffic movement/growth scenario of pre COVID-19 pandemic. However, the actual required manpower and average monthly consumables will be assessed and reviewed by a constituted committee (will be constituted by Airport Director every quarter from the beginning of contract, considering the present footfall/traffic & forecast in near future). This process of quarterly assessment & revision of manpower & consumable will be continued until the normalcy of footfall/traffic i.e. preCOVID-19 footfall/traffic as per GCC clause 37.
25. On satisfactory completion of work, monthly bill shall be submitted to the Airport Director within 7 Days and the same shall be processed with the following Documents:
- Production of invoice (Invoice should be having the supplier GST number and AAI GST number - 33AAACA6412D1ZF with AAI Legal Name: Airports Authority of India)
 - Copy of PAN Card
 - GST Registration Certificate Copy (if applicable)
 - Bank Account Details for e-payment
26. Payment shall be made by RTGS/NEFT.
27. Please acknowledge the receipt and return the duplicate copy of this letter enclosed herewith after signing it to the undersigned as a token of acceptance.

Encl. Annexure – 1. B.O.Q

Yours faithfully,

एन. सुब्रामणियन / N. Subramanian

विमानपत्तननिदेशक/ Airport Director

भा०वि०प्रा०, तूत्तिकोरिन हवाई अड्डा /AAI, Tuticorin Airport

Copy to:

Internal: -

1. Sh.Dharamdeo Goit, JE(AO) – Will be incharge officer for execution of work & For processing the monthly bill for payment to agency



2. Sh. D. Subramaniam AM(ATC, CSO) – Shall issue the necessary passes.
3. Work File.
4. Agreement File.

External:

1. The Regional Executive Director, AAI, RHQ, SR, Chennai.
2. The GM(Finance), AAI, RHQ, SR, Chennai.
3. The GM(Ops), AAI, RHQ, SR, Chennai.
4. The Jt. GM (Vigilance), AAI, RHQ, SR, Chennai.
5. The Labour enforcement officer, Extension port – Zone “B” South Beach Road
Opp. Asst. Commissioner of Custom office, Tuticorin – 628 001
6. Provident Fund organisation, Bhavishyanidhi Bhavan, Tuticorin.
7. Employee State Insurance Corporation, Tuticorin.
8. Income tax officer, Tuticorin District, Tuticorin.

Validate

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Item Rate BoQ

Tender Inviting Authority: Airport Authority of India, Tuticorin Airport

Name of Work: MESS (Up-keeping) for Terminal Building and Ancillary Building at Tuticorin Airport.

Contract No: 2021_AAI_77740_1

Name of the Bidder/ Bidding Firm / Company :	Dusters Total Solutions Services Pvt. Ltd.					
PRICE SCHEDULE (This BOQ template must not be modified/replaced by the bidder and the same should be updated after filling the relevent columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)						
NUMBER #	TEXT #	NUMBER #	TEXT #	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description	Quantity	Units	Unit BASIC RATE (Inclusive of all except GST) In Figures To be entered by the Bidder Rs. P	TOTAL AMOUNT (Inclusive of all except GST)	TOTAL AMOUNT In Words
1	2	4	5	13	53	55
1	MESS PAX FLOOR: Mechanized Environmental Support Services (MESS) (Up-keeping) and Maintenance of Terminal Complex (excluding toilets) including scrubbing and cleaning ,wet and dry vacuum cleaning of floors, Internal/External walls including cleaning of metal accessories /surfaces etc. Complete with labour, materials and machines as required as per scope of work. (Passenger Area) (Rate to be quoted for 2 shifts)	1000.00	Per Month per sqm	32.00	32000.00	INR Thirty Two Thousand Only
2	ESS NPAX FLOOR: Environmental Support Services (Up-keeping) and Maintenance of Terminal Complex (excluding toilets) including scrubbing and cleaning ,wet and dry vacuum cleaning of floors, Internal / External walls including, cleaning of metal accessories /surfaces etc. Complete with labour, materials and machines as required. (Passenger Area) (Rate to be quoted for 1 shifts)	1035.00	Per Month per sqm	13.00	13455.00	INR Thirteen Thousand Four Hundred & Fifty Five Only
3	MESS PAX TOILET : Mechanized Environmental Support Services and maintenance of Toilet blocks in Terminal Complex including scrubbing and cleaning of floors, tiles, Counters, Walls, sanitary fixtures & fittings and cleaning of metal accessories etc. Providing toilets papers, soaps, sanitary cubes, freshener sticks (where automatic dispensers are not available) etc. complete with labour, materials & machines as required as per scope of work. (Passenger Area Toilet) (Rate to be quoted for 2 shifts)	158.00	Per Month per sqm	112.00	17696.00	INR Seventeen Thousand Six Hundred & Ninety Six Only
4	PAX SOFA CARPET: Mechanized Environmental Support Services and maintenance of passenger chairs, sofas, carpets in terminal Buildings including (Passenger Area) cleaning/ shampooing etc. complete with labour, materials & machines as required as per scope of work. (Passenger Area) (Rate to be quoted for 2 shifts)	100.00	Per Month per sqm	62.00	6200.00	INR Six Thousand Two Hundred Only

5	MESS PAVED: Mechanized Environmental Support Services (MESS) and Maintenance of Paved/ Metalled areas i/c kerb area, footpaths etc. of Airport Complex complete with labour, materials & machines as required as per scope of work. (Rate to be quoted for 2 shifts)	152.000	Per Month per sqm	30.00	4560.00	INR Four Thousand Five Hundred & Sixty Only
6	OPS Area & Road: Environmental Support Services and Maintenance of Ops Area & Apron Area Approach Road etc. of Airport Complex complete with labour, materials & machines as required as per scope of work. (Rate to be quoted for 2 shifts) (Apron /approach roads area to be considered as per requirement of airport)	15838.00	Per Month per sqm	2.00	31676.00	INR Thirty One Thousand Six Hundred & Seventy Six Only
7	NPAX GLASS FAÇADE: Mechanized Environmental Support Services (Up-keeping of external / internal façade, cladding, glass panes/partitions & false ceiling) of buildings complete with labour, materials & machines as required as per scope of work. (Non Passenger Area) (Rate to be quoted for ONE shift)	75.00	Per Month per sqm	65.00	4875.00	INR Four Thousand Eight Hundred & Seventy Five Only
8	MESS NPAX TOILET: Mechanized Environmental Support Services and maintenance of Toilet blocks in offices / Ancillary Buildings including scrubbing and cleaning of floors, tiles, Counters, Walls, sanitary fixtures & fittings and cleaning of metal accessories etc. Providing toilets papers, soaps, sanitary cubes, freshener sticks (where automatic dispensers are not available) etc. complete with labour, materials & machines as required as per scope of work. (Non-Passenger Area Toilet) (Rate to be quoted for ONE shift)	36.00	Per Month per sqm	150.00	5400.00	INR Five Thousand Four Hundred Only
9	NPAX SOFA CARPET: Mechanized Environmental Support Services (MESS) and maintenance of Non Passenger Chairs, sofas, carpets in Terminal buildings including cleaning/ dusting/ shampooing etc. complete with labour, materials & machines as required. (Non Passenger Area) (Rate to be quoted for ONE shift)	75.00	Per Month per sqm	47.00	3525.00	INR Three Thousand Five Hundred & Twenty Five Only
10	PAX GLASS FAÇADE: Mechanized Environmental Support Services (Up-keeping of external / internal façade, cladding, glass panes/partitions) of buildings complete with labour, materials & machines as required as per scope of work. (Passenger Area) (Rate to be quoted for ONE shift)	200.00	Per Month per sqm	30.00	6000.00	INR Six Thousand Only
11	PAX FALCE CEILLING : Mechanized Environmental Support Services (Up-keeping of false ceiling) of buildings complete with labour, materials & machines as required as per scope of work. (Passenger Area) (Rate to be quoted for ONE shift)	166.66	Per Month per sqm	25.00	4166.50	INR Four Thousand One Hundred & Sixty Six and Paise Fifty Only
Total in Figures					129553.50	INR One Lakh Twenty Nine Thousand Five Hundred & Fifty Three and Paise Fifty Only
Quoted Rate in Words		INR One Lakh Twenty Nine Thousand Five Hundred & Fifty Three and Paise Fifty Only				