



NATIONAL INFORMATICS CENTRE SERVICES INC.
(A Government of India Enterprise under NIC)
Ministry of Electronics & Information Technology
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TECHNICAL EVALUATION REPORT FOR E-PROCUREMENT SITE

Technical Evaluation Committee has evaluated the bids against NICSi's Open Tender no. NICSi/CALL CENTRE/2020/06 for empanelment of service providers for establishment and operations of Help Desk/Call Centre to support ICT Infrastructure services & e-Governance applications.

The bidders(Packet-2) evaluated by TEC for are as follows :-

S.No.	BID ID	Bidder Name
1	208641	M/s Cyfuture India Private Limited
2	209490	M/s Caretel Infotech Ltd
3	209752	M/s Offshoot Agency Pvt Ltd.
4	209846	M/s Alankit Assignments Limited
5	210651	M/s Mickey Creation and IT Consultancy Pvt Ltd
6	210839	M/s Surewin BPO Services Ltd.
7	215687	M/s Digitech Call System Pvt Ltd.
8	215822	M/s Prakhar Software Solutions Pvt. Ltd.
9	215883	M/s Call To Connect India Pvt Ltd.
10	217550	M/s Tech Mahindra Ltd.

Recommendation of the Committee: ~

The Committee recommends that the following bidders are qualified in the Eligibility & Technical compliance stage:

1. M/s Cyfuture India Private Limited
2. M/s Caretel Infotech Ltd
3. M/s Digitech Call System Pvt Ltd.
4. M/s Prakhar Software Solutions Pvt. Ltd.

The committee further recommends to open the financial bid of the above Four (04) Technically qualified bidders.

Sd/-
Authorized Signatory
(Tender Division)
NICSi, New Delhi