



भारतीय विमानपत्तन प्राधिकरण
AIRPORTS AUTHORITY OF INDIA
पश्चिमी क्षेत्र, मुंबई
Western Region, Mumbai

05 January 2021

Sub: आरएचक्यू, डब्ल्यूआर, मुंबई में कंप्यूटर और पेरिफेरल्स के सीएमसी के लिए PQQ/तकनीकी बोली का उद्घाटन/ Opening of PQQ/Technical Bid for CAMC of Computers and Peripherals at RHQ, WR, Mumbai

The PQQ/Technical bids of 12 Vendors as listed below for E-tender towards Provision of CAMC of Computers and Peripherals at RHQ, WR, Mumbai was evaluated by a committee comprising following members.

- 1) Sh. Santosh Kaulagi, SM(CNS), RHQ-WR
- 2) Smt. Sowmya Sekhar, AM(IT), RHQ-WR
- 3) Sh. Yatharth Oza, JE(IT), RHQ-WR

1	BHARAT IT SERVICES LIMITED	7	KAIZEN IT SERVICES PRIVATE LIMITED
2	Dynacons Systems and Solutions Limited	8	Puthur Infotech PVT LTD
3	Ensure Support Services India Limited	9	Sirius Global Limited
4	Global Nettech	10	Tangent Infocom Pvt Ltd
5	IND INNOVATIONS PRIVATE LIMITED	11	Team Computers Pvt. Ltd
6	Jigar Stationers & Computers	12	TECHNO WIN IT INFRA PVT LTD

The committee proposes to seek the following shortfall documents from the bidders as listed below :-

Sr. no	Bidder Name	Short Fall Documents
1	BHARAT IT SERVICES LIMITED	1. Documentary Proof of having Registered Office in Mumbai. 2. Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) 3. Articles of Memorandum of Association or Partnership Deed of the firm. 4. Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. 5. Duly filled and signed Letter in Schedule A. [Page 53 to 55 of Tender Document] 6. Valid latest ISO: 20000-1:2011 certification running continuously for last 3 years w.r.t Services (AMC) specifically.
2	Dynacons Systems and Solutions Limited	1. Documentary Proof of having Registered Office in Mumbai. 2. Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) 3. Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years

S.R. Kaulagi
05/01/21

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		for items for which AMC is being quoted. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically. - Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). - Proof of satisfactory service for the above mentioned works from the same customer shall be attached.
3	Ensure Support Services India Limited	- Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) - Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically. - Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). - Proof of satisfactory service for the above mentioned works from the same customer shall be attached.
4	Global Nettech	- Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). - Proof of satisfactory service for the above mentioned works from the same customer shall be attached. - Undertaking for download of tender in Firm's Letter head declaring that the e-tender has been downloaded from CPP portal and firm did not make any alterations of AAI tender. - Articles of Memorandum of Association or Partnership Deed of the firm. - Copy of audited Balance Sheets (certified by Chartered Account) along with profit & loss account for the last three financial years

S.R. Kaulage:
5/4/21

05/01/21

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		should be submitted. (As a documentary proof of Average Annualised Turnover of Rs. 5,00,00,000/- [Rupees five crore only] or more during last 3 financial years) - Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) - Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically. - Signed copy of 2 corrigendum. (Which are published on CPP portal)
5	IND INNOVATIONS PRIVATE LIMITED	Signed copy of Letter for Unconditional Acceptance of all terms & conditions of tender in Firm's Letter head (Annexure-II) (Page no. 32) [The Bidder has not signed the said Annexure II submitted in the bid]. Articles of Memorandum of Association or Partnership Deed of the firm. - Copy of audited Balance Sheets (certified by Chartered Account) along with profit & loss account for the financial year of 2019-20. - Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) - Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically.

S.R. Kulkarni
05/03/21

05/01/21

05/03/2021



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6	Jigar Stationers & Computers	1. Valid MSE certificate in readable form need to be provided for EMD and Tender Fee Exemption. 2. Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). 3. Proof of satisfactory service for the above mentioned works from the same customer shall be attached. 4. A list of clients (with contact address and phone numbers) shall be uploaded. 5. Undertaking for download of tender in Firm's Letter head declaring that the e-tender has been downloaded from CPP portal and firm did not make any alterations of AAI tender. 6. Articles of Memorandum of Association or Partnership Deed of the firm. 7. Copy of audited Balance Sheets (certified by Chartered Account) along with profit & loss account for the last three financial years should be submitted. (As a documentary proof of Average Annualised Turnover of Rs. 5,00,00,000/- [Rupees five crore only] or more during last 3 financial years) 8. Documentary Proof of having Registered Office in Mumbai. 9. Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) 10. Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. 11. Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically. 12. Signed copy of 2 corrigendum. (Which are published on CPP portal)
7	KAIZEN IT SERVICES PRIVATE LIMITED	1. Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). 2. Proof of satisfactory service for the above mentioned works from the same customer shall be attached. 3. A list of clients (with contact address and phone numbers) shall be uploaded. 4. Undertaking for download of tender in Firm's Letter head declaring that the e-tender has been downloaded from CPP portal and firm did not make any alterations of AAI tender.

S.R. xaudag.
05/05/21

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		- Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) Articles of Memorandum of Association or Partnership Deed of the firm. - Copy of audited Balance Sheets (certified by Chartered Account) along with profit & loss account for the financial year of 2019-20. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically.
8	Puthur Infotech PVT LTD	- Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) - Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically.
9	Sirius Global Limited	- Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) - Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically.
10	Tangent Infocom Pvt Ltd	- Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). - Proof of satisfactory service for the above mentioned works from the same customer shall be attached. - Copy of audited Balance Sheets (certified by Chartered Account) along with profit & loss account for the financial year of 2019-20

S.R. Kaulage
05/01/21

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		should be submitted. - Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) - Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Valid latest ISO 9001:2008 or ISO 9001:2015, ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically. - Signed copy of 2 corrigendum. (Which are published on CPP portal) - Signed Copy of Original Tender in proper order.
11	Team Computers Pvt. Ltd	- A list of clients (with contact address and phone numbers) shall be uploaded. - Undertaking for download of tender in Firm's Letter head declaring that the e-tender has been downloaded from CPP portal and firm did not make any alterations of AAI tender. - Documentary Proof of having Registered Office in Mumbai. - Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) - Signed copy of 2 corrigendum. (Which are published on CPP portal) - Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. - Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). - Proof of satisfactory service for the above mentioned works from the same customer shall be attached. - Copy of audited Balance Sheets (certified by Chartered Account) along with profit & loss account for the financial year of 2019-20.

S.R. Xaudagi
05/01/21

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05/01/21

05/01/2021



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Western Region, Mumbai

12	TECHNO WIN IT INFRA PVT LTD	1. Proof of execution of supplies / works of similar nature executed in the last 5 years (within India). The firm should have executed 3 separate works each for a value equal to 40% or 2 separate Works Orders of 50% or single work of 80% of the estimated cost, for Government Departments or Public Undertakings or reputed Private sectors (within India). 2. Proof of satisfactory service for the above mentioned works from the same customer shall be attached. 3. Undertaking for download of tender in Firm's Letter head declaring that the e-tender has been downloaded from CPP portal and firm did not make any alterations of AAI tender. 4. Copy of audited Balance Sheets (certified by Chartered Account) along with profit & loss account for the last three financial years should be submitted. (As a documentary proof of Average Annualised Turnover of Rs. 5,00,00,000/- [Rupees five crore only] or more during last 3 financial years) 5. Documentary Proof of having Registered Office in Mumbai. 6. Documentary proof of having own Testing and Repair Centre (TRC) in Mumbai (Which should be operational for more than 3 years) 7. Documentary proof of being an OEM or Authorised Service Provider (ASP) / partner of at least 2 OEMs of leading Computers and Accessories Manufacturers. Which should be active since last 3 years for items for which AMC is being quoted. 8. Valid latest ISO: 20000-1:2011 and ISO 27001 certification running continuously for last 3 years w.r.t Services (AMC) specifically. 9. Signed copy of 2 corrigendum. (Which are published on CPP portal) 10. Articles of Memorandum of Association or Partnership Deed of the firm. (In readable format)
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12 Bidders, in serial no 1 to 12 have not submitted few documents. Hence, the committee has proposed to seek shortfall documents as detailed above.

It is proposed to seek shortfall documents from above bidders latest by 11.01.2021 at 11:00 Hrs.

S.R. Kaulagi
05/01/21.
Sh. Santosh Kaulagi
Senior Manager (CNS), RHQ WR

Smt. Sowmya Sekhar
05/01/21
Smt. Sowmya Sekhar
Assistant Manager (IT), RHQ WR

Sh. Yatharth Oza
05/01/2021
Sh. Yatharth Oza
Junior Executive (IT), RHQ WR